

S & P GLOBAL

Dear students,

We are pleased to inform you that **S&P Global** is interested to hire MBA 2019 batch students from KL University. Please find attached the shortlisted candidates list.

The shortlisted students will have interview on Video call on **27th and 28th Dec' 2018 tentatively**. We will let you know the exact time and schedule shortly..

For more information about the company you may log on to: <https://www.spglobal.com/>

Please find below the job description for Associate-Enterprise Technical Support role with S&P Global.

Qualifications: Engineering or Bachelor's/Master's degree in Computer Science/ Computer Applications background (MCA/ BSc/ B Tech- IT/CS) + MBA- Finance

1. They should have excellent communication skills.
2. Should be comfortable to work in rotational shifts & in any days of the week. (5 days a week)
3. **CTC would be INR 419,000 to 445,000 annually.**

Selection Process:

- There will be no online test.
- There will be 3 rounds of interview from India & one round of interview from US.
- The selected students are expected to join in the first week of March, 2019.

Title: Associate, Enterprise Tech Support- Grade 7

Location: Hyderabad

The Role: As an **Associate, Enterprise Tech Support**, you will be involved in extensive technical support for the Enterprise Products of S&P Global Market Intelligence. Your role will allow you to interact directly with clients and resolve challenging technical issues. This would require gaining in and out technical knowledge of the ever evolving products. You are required to possess strong basics of coding and database concepts as well as grasp the technical details related to the products. The candidate should be able to develop innovative solutions to enhance the support process. The job entails excellent communication and analytical skills.

The Team: S&P Global Market Intelligence is seeking an Associate, Enterprise Tech Support to join the Enterprise Tech Support team in Gurgaon. The team partners with Data feed Application Specialists (DAS) and Sales Teams to provide technical

assistance to clients in deployment and troubleshooting the “Enterprise Solutions” and assessing the technical environment dynamics within client sites that may impact product performance.

The Impact: You will be able to contribute to the team and company in a meaningful way. You will be integrated into a group with high expectations and can expect to have a meaningful impact. Your position as a Product Support Engineer is critical as it is the link between the end-user and our Enterprise products. Combining an expertise in our products with a deep understanding of who our clients are and how they use our tools, the Product Support Engineer is a consultant providing the best and most efficient way for our clients to achieve quality results.

The Career Opportunity:

Be part of the global product support team focused on implementing innovative client success.

A career at S&P Global Market Intelligence puts you in a position to be indispensable to institutional investors, investment advisors and wealth managers around the world.

- S&P Global Market Intelligence delivers in-depth intelligence across asset classes and capital structures, bringing together key capabilities in research, strategy, evaluation, analysis, data solutions and risk mitigation under one roof.
- Every day, more than 4,200 financial firms turn to us for real-time research, data and analytics on more than 92,000 companies.
- Your innovative thinking will thrive in an agile, energetic and challenging work environment - get a high-tech start-up atmosphere backed by the stability of S&P Global.

Requirements:

- The candidate should have strong basics in all aspects of Computer Science such as Development, Database concepts, networking.
- Solid communication skills (English verbal & written)
- Good knowledge in .Net/C#/Java/PHP.
 - Web Protocols (HTTP, HTTPS, FTP, SFTP, FTPS, etc.) & features/commands
 - HTTP Messages (Headers, Body, Response Codes, Commands, Arguments, etc.)
 - Network & Security Protocols (Web Sockets, TCP/IP, SSL, TLS, etc.)
 - Proxy Protocols (SOCKS4, SOCKS5, HTTP, Custom, etc.) &
 - Web Transport Schemes (SOAP, XML, JSON, etc.)
 - Web Development (JavaScript, Java, Python, CSS, PHP, Ruby, .Net, Objective C, R, Perl, etc.)

- Knowledge on WINDOWS, UNIX or LINUX environments.
- Very Good knowledge on RDBMS concepts.
 - Quick learner and ability to grasp new technologies.
- Demonstrate troubleshooting, follow-through and problem solving skills, resourcefulness, attention to detail, and strong communication skills.
- Ability to keep pace with rapid changes in products.
- Willing to work in any 5 day shifts and longer night shifts.

Preferred:

- Knowledge on Networks and Linux Administration.
- Very good with ORACLE/SQL/PostgreSQL/OpenSource DB concepts
- Good to have knowledge of financial statements and capital markets.

Our Hiring Manager says:

We value self-directed, results-oriented who strive to make our products, as well as our colleagues, the best they can be.

Responsibilities:

- Be a Product specialist for the Enterprise Solutions and provide in-depth technical assistance to clients.
- Assist in deployment and troubleshooting on-the-go.
- Gain in-depth knowledge of products from a content and delivery standpoint, and assist with pre and post Sales' opportunities.
- Bring new ideas for innovation and automation excellence into the support process and build projects that will help replicate and resolve client issues.
- Work on creating complex SQL queries (MSSQL and ORACLE) to use our data and assist client with query tuning and performance improvements.
- Research and gain knowledge on the rapidly evolving product offerings.
- Assess the technical environment dynamics within the client sites that may impact product performance
- Involve in testing/user-acceptance tests of
 - New implementations

- 'Enterprise Solution' applications with focus on pending modifications and fixes
- Maintain the local infrastructure which comprises of Database Servers (Oracle and Microsoft SQL Server) and Virtual Machines.

We advise all the eligible candidates to prepare well accordingly and must carry below documents (without fail).

- College ID-Compulsory,
- Latest updated resume - Compulsory,
- 2 (Two) Passport size photographs (Compulsory),
- Photocopies of all mark sheets from 10th upwards (Compulsory),
- Photocopies of any other Certifications (if any),
- Govt Photo ID (preferred, not compulsory)
- Must attend in appropriate formal attire

IRP Coordinators please notify the above information to all the candidates and ensure that they attend the event without fail.

For further information you can contact Mr.Kabir - Manager Placements, - IRP OFFICE
- Commerce Block, Ground Floor, KLU Campus.

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S. NO	ROLL NUMBER	NAME OF THE STUDENT	MOBILE NUMBER
1	172510118	NAGA MANI KRISHNA SAI ANUSHA SUTHAPALLI	8919150894
2	172510123	TUMMALA NAGA SUPRIYA	8978125730

2 STUDENTS GOT SELECTED WITH 4.45 LAKHS PACKAGE P.A