



Koneru Lakshmaiah Education Foundation

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Admin Off: 29-36-38, Museum Road, Governorpet, Vijayawada - 520 002. Ph: +91 - 866 - 3500122, 2576129

Ref: KLEF/RO/Student Affairs/SGRC/2024-25

Date: 22.07.2024

Orders of the Hon'ble Vice-Chancellor dt. 22.07.2024

CIRCULAR

Sub: Meeting with SGRC Members on 23.07.2024 - Reg.

Ref: Letter dated 22.07.2024 from Dr. Ch. Hanumantha Rao, Chairman -Student Grievance Redressal Committee.

This is to inform that Student Grievance Redressal Committee(SGRC) meeting is scheduled to be convened on 23.07.2024 from 2.00 P.M to 3:00 P.M. The meeting will be conducted in Rose Hall room. All the members of Student Grievance Redressal Committee listed below shall attend the meeting without fail.

Agenda:

1. Addressing about resolving the online and offline complaints.
2. Any other relevant matters

STUDENT GRIEVANCE REDRESSAL COMMITTEE (SGRC)

S. No	Name of the Faculty/Staff/Student	Designation	Emp. ID	Dept.	Email Id & Phone Number	Position
1	Dr. Ch Hanumantha Rao	Professor & Dean (Student Affairs)	2004	Civil	h Rao_ce@kluniversity.in 9985119909	Chairman
2	Dr. K. Ruth Ramya	Associate Professor & Associate Dean Student Affairs & Convener WDC	1901	CSE	ramya_cse@kluniversity.in 9440307606	Convener
3	Dr. V. Bala Mohan Das	Former VC, Acharya Nagarjuna University			vbmdas@rediffmail.com 9848010187	Ombuds person

4	Dr.Guntupalli Chakravarthi	Professor	4364	Pharmacy	chakra_varthi123@kluniversity.in 8374138048	Member
5	Dr.Kakarla Hari Kishore	Professor	2457	ECE	kakarla.harikishore@kluniversity.in, 9440959907	Member
6	Dr.Kothamasu Kiran Kumar	Professor	3168	CSA	kiran5434@kluniversity.in 9441065612	Member
7	Dr. Mohammed Ali Hussain	Professor	3132	IOT	dralihussain@kluniversity.in 7893704888	Member
8	Dr. M. Kishore Babu	Professor	1455	MBA	kishore@kluniversity.in 8008066060	Member
9	Ms. A. Vijaya Ratnam	Psychology Counselor	8393	VEC	avijayaratnam@kluniversity.in, 8106079479	Member
10	Mr.Itta Rudra Murthy	Assistant Professor	7918	Architecture	irudramurthy@kluniversity.in 9849651313	Member
11	Ms.U. Harita	Associate Professor	4697	BES-1	uharita@kluniversity.in 9962840289	Member
12	Dr.V.N.Sailaja	Associate Professor	3664	MBA	drvedalasailaja@kluniversity.in, 9491735754	Member
13	Dr.G. Vinodini Devi	Assistant Professor	6957	Law	vinodiniramana7@kluniversity.in, 9493400569	Member
14	Mr. Gidyonu Devarakonda	Office Assistant	3211	IOT	dgideon@kluniversity.in 9032937009	Member
15	U. Aparna	Student	2200090024	CSIT II Year	2200090024@kluniversity.in 9573939271	Member
16	K. Karthik Reddy	Student	2300033590	CSE I Year	2300033590@kluniversity.in 7780716404	Student Member
17	B. Gandhi Naidu	Student	2100040179	ECE III Year	2100040179@kluniversity.in 9676835301	Student Member
18	G. Geethika Reddy	Student	2200620015	Agriculture III Year	2200620015@kluniversity.in 8328699582	Student Member
19	Ms. M.V. S. Jyothi	Student	2202030001	Ph.D Scholar, CSE	2202030001@kluniversity.in 9704787363	Research Scholar
20	Y Hema Pushpa	Student	2300080082	AI& DS I Year	2300080082@kluniversity.in 9848572587	Student Member

The HoDs are requested to ensure that this information is brought to the notice of all the Faculty members concerned of their respective departments and ensure their participation in the above meeting


REGISTRAR
 Koneru Lakshmaiah Education Foundation
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 Green Fields, VADDESARAM-522 302.
 Guntur District, Andhra Pradesh.

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Mr. Raja Sekhar, Emp. No. 2482, Jr. Network Administrator
(Email: rajasekhar_syte@kluniversity.in)
Mail to: Professor In-charge, EduTech, Animation-Dr. M. Siva Kumar,Assoc. Professor,ECE
Mail to: Dr.K.R.S. Prasad, I/c.Dean (Student Affairs)
Dr. K. Ruth Ramya, Assoc.Dean (SA)
Individuals concerned
All Faculty members
All students

Thanks & Regards



Dr. K. Subba Rao
REGISTRAR

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OFFICE OF DEAN STUDENT AFFAIRS

Students Grievances Redressal Committee(SGRC)

Minutes of the meeting Held at Rose Hall Room

Meeting No	1	Date	23.07.2024
Academic Year	2024-25	Time	2.00pm

Agenda:

1. Addressing about resolving the online and offline complaints.
2. Any other relevant matters

Members:

S. No	Name of the Faculty/Staff/Student	Designation	Nominated as	Signature
1	Dr. Ch. Hanumantha Rao	Professor & Dean(Student Affairs)	Chairman	
2	Dr. K. Ruth Ramya	Associate Professor & Associate Dean Student Affairs & Convener WDC	Convener	
3	Dr. V. Bala Mohan Das	Former VC, Acharya Nagarjuna University	Ombuds person	
4	Dr. Guntupalli Chakravarthi	Professor	Member	
5	Dr. Kakarla Hari Kishore	Professor	Member	
6	Dr. Kothamasu Kiran Kumar	Professor	Member	
7	Dr. Mohammed Ali Hussain	Professor	Member	
8	Dr. M. Kishore Babu	Professor	Member	
9	Ms. A. Vijaya Ratnam	Psychology Counselor	Member	
10	Mr. Itta Rudra Murthy	Assistant Professor	Member	
11	Ms. U. Harita	Associate Professor	Member	
12	Dr. V. N. Sailaja	Associate Professor	Member	
13	Dr. G. Vinodini Devi	Assistant Professor	Member	

14	Mr. Gidyonu Devarakonda	Office Assistant	Member	D. Gidyonu
15	U. Aparna	2200090024 CS & IT 2 nd Year	Student Member	U. Aparna
16	K. Karthik Reddy	2300033590 CSE, 1 st Year	Student Member	Karthik
17	B. Gandhi Naidu	2100040179 ECE, 3 rd Year	Student Member	B. Gandhi
18	G. Geethika Reddy	2200620015 Agriculture, 3 rd Year	Student Member	G. Geethika
19	M.V.S. Jyothi	2202030001 Ph. D Scholar, CSE	Research Scholar	Jyothi
20	Y Hema Pushpa	2300080082 AI & DS, 1 st Year	Student Member	Hema pushpa

Dr. Ch Hanumantha Rao, Chairman, Students Grievance Redressal Committee welcomed all the committee members for the meeting.

Action taken report for the grievance raised during the last meeting

A Student named Tamma Sesidhar Reddy (ID No 2300090315) raised a grievance through on line on 05.06.2024 stating that he got 62 marks in DDCA subject but in ERP it is showing as F grade. This grievance is escalated to Controller of Examination.

As per the information given by Controller of Examination the problem is resolved on 10.06.2024

Discussion on Agenda Items:

Agenda Item-1: Addressing about online or offline complaints.

K. Aditya (ID No. 2000620080) from the Agriculture BSc department submitted an online grievance on 21.07.2024, reporting that his caution deposit of Rs 5000/- paid to Himalaya hostel had not been refunded. The issue was escalated to the accounts section.

Madugundu Dileep Kumar (ID No. 2000031643) from the CSE department raised an online grievance on 08.07.2024 regarding his global certification result for AWS Cloud Practitioner (20CC3000) not being updated in the ERP system. This grievance was forwarded to the Controller of Examinations on 08.07.2024 and was resolved on 10.07.2024.

Agenda item-2: Any other item, with the permission of the Chair.

There are no other items for discussion.

The meeting was concluded with the Chairman, Student Grievances Redressal Committee thanking the members for their cooperation.

Ch. Hanumanth Rao

Dean (Student Affairs)

(Dr. Ch Hanumantha Rao)

Dean (Student Affairs)
Koneru Lakshmaiah Education Foundation
(Deemed to be University)
Green Fields, VADDESARAM-522502,
Guntur Dist, Andhra Pradesh.



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Ref: KLEF/RO/Student Affairs/SGRC/2024-25

Date: 22.08.2024

Orders of the Hon'ble Vice-Chancellor dt. 22.08.2024

CIRCULAR

Sub: Meeting with SGRC Members on 23.08.2024 - Reg.

Ref: Letter dated 22.08.2024 from Dr. K R S Prasad, Chairman -Student Grievance Redressal Committee.

This is to inform that Student Grievance Redressal Committee(SGRC) meeting is scheduled to be convened on 23.08.2024 from 2.00 P.M to 3:00 P.M. The meeting will be conducted in Rose Hall room. All the members of Student Grievance Redressal Committee listed below shall attend the meeting without fail.

Agenda:

1. Addressing about resolving the online and offline complaints.
2. Any other relevant matters

STUDENT GRIEVANCE REDRESSAL COMMITTEE (SGRC)

S.No	Name of the Faculty/Staff/Student	Designation	Emp. ID	Dept.	Email Id & Phone Number	Position
1	Dr. K R S Prasad	Professor & I/C Dean (Student Affairs)	472	Chemistry	krsprasad_fed@kluniversity.in 9000090926	Chair man
2	Dr. K. Ruth Ramya	Associate Professor & Associate Dean Student Affairs & Convener WDC	1901	CSE	ramya_cse@kluniversity.in 9440307606	Convener

3	Dr. V. Bala Mohan Das	Former VC ,Acharya Nagarjuna University			vbmdas@rediffmail.com 9848010187	Ombudspe rson
4	Dr. Guntupalli Chakravarthi	Professor	4364	Pharm acy	chakra_varthi123@kluniv ersity.in, 8374138048	Member
5	Dr. Kakarla Hari Kishore	Professor	2457	ECE	kakarla.harikishore@klun iversity.in, 9440959907	Member
6	Dr. Kothamasu Kiran Kumar	Professor	3168	CSA	kiran5434@kluniversity.i n, 9441065612	Member
7	Dr. Mohammed Ali Hussain	Professor	3132	IOT	dralihussain@kluniversity .in, 7893704888	Member
8	Dr.M. Kishore Babu	Professor	1455	MBA	kishore@kluniversity.in 8008066060	Member
9	Ms. A. Vijaya Ratnam	Psychology Counsellor	8393	VEC	avijayaratnam@kluniversi ty.in, 8106079479	Member
10	Mr. Itta Rudra Murthy	Assistant Professor	7918	Archit ecture	irudramurthy@kluniversit y.in, 9849651313	Member
11	Ms. U. Harita	Associate Professor	4697	BES-1	uharita@kluniversity.in 9962840289	Member
12	Dr. V. N. Sailaja	Associate Professor	3664	MBA	drvedalasailaja@kluniver sity.in, 9491735754	Member
13	Dr. G. Vinodini Devi	Assistant Professor	6957	Law	vinodiniramana7@kluniv ersity.in, 9493400569	Member
14	Mr. Gidyonu Devarakonda	Office Assistant	3211	IOT	dgideon@kluniversity.in 9032937009	Member
15	U. Aparna	Student	220009002 4	CSIT III Year	2200090024@kluniversit y.in, 9573939271	Member
16	K. Karthik Reddy	Student	230003359 0	CSE II Year	2300033590@kluniversit y.in, 7780716404	Student Member
17	B. Gandhi Naidu	Student	210004017 9	ECE IV Year	2100040179@kluniversit y.in, 9676835301	Student Member
18	G. Geethika Reddy	Student	220062001 5	Agricultu re IV Year	2200620015@kliniversity .in, 8328699582	Student Member
19	C. Srilakshmi	Student	240105000 4	M. Tech, CSE	2401050004@kluniversit y.in, 9618497041	PG student Member
20	M.V.S. Jyothi	Student	220203000 1	Ph.D. Scholar, CSE	2202030001@kluniversit y.in, 9704787363	Research Scholar
21	G. Vaishnavi	Student	240008024 8	AI& DS I Year	2400080248@kluniversit y.in, 7382090590	Student Member

The HoDs are requested to ensure that this information is brought to the notice of all the Faculty members concerned of their respective departments and ensure their participation in the above meeting


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Mail to: Chief Technical Officer (CTO)-Mr.A.Satya Kalyan
Mr. Raja Sekhar, Emp. No. 2482, Jr. Network Administrator
(Email: rajasekhar_syte@kluniversity.in)
Mail to: Professor In-charge, EduTech, Animation-Dr. M. Siva Kumar,Assoc. Professor,ECE
Mail to: Dr.K.R.S. Prasad, I/c.Dean (Student Affairs)
Dr. K. Ruth Ramya, Assoc.Dean (SA)
Individuals concerned
All Faculty members
All students

Thanks & Regards



Dr. K. Subba Rao
REGISTRAR

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OFFICE OF DEAN STUDENT AFFAIRS

Students Grievances Redressal Committee(SGRC)

Minutes of the meeting Held at Rose Hall Room

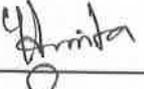
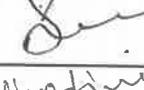
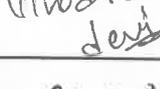
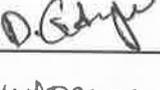
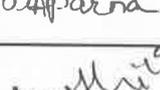
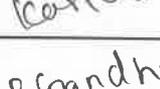
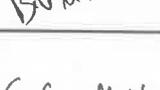
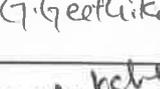
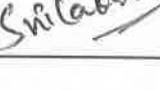
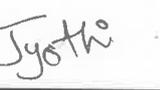
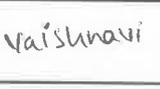
Meeting No	2	Date	23.08.2024
Academic Year	2024-25	Time	2.00pm

Agenda:

1. Addressing about resolving the online and offline complaints.
2. Any other relevant matters

Members:

S.No	Name of the Faculty/Staff/Student	Designation	Emp. ID	Dept.	Position	Signature
1	Dr. K R S Prasad	Professor & I/C Dean (Student Affairs)	472	Chemistry	Chairperson	
2	Dr. K. Ruth Ramya	Associate Professor & Associate Dean Student Affairs & Convener WDC	1901	CSE	Convener	
3	Dr. V. Bala Mohan Das	Former VC, Acharya Nagarjuna University			Ombudsperson	
4	Dr. Guntupalli Chakravarthi	Professor	4364	Pharmacy	Member	
5	Dr. Kakarla Hari Kishore	Professor	2457	ECE	Member	
6	Dr. Kothamasu Kiran Kumar	Professor	3168	CSA	Member	
7	Dr. Mohammed Ali Hussain	Professor	3132	IOT	Member	
8	Dr.M. Kishore Babu	Professor	1455	MBA	Member	

9	Ms. A. Vijaya Ratnam	Psychology Counsellor	8393	VEC	Member	
10	Mr. Itta Rudra Murthy	Assistant Professor	7918	Architecture	Member	
11	Ms. U. Harita	Associate Professor	4697	BES-1	Member	
12	Dr. V. N. Sailaja	Associate Professor	3664	MBA	Member	
13	Dr. G. Vinodini Devi	Assistant Professor	6957	Law	Member	
14	Mr. Gidyonu Devarakonda	Office Assistant	3211	IOT	Member	
15	U. Aparna	Student	2200090024	CSIT III Year	Member	
16	K. Karthik Reddy	Student	2300033590	CSE II Year	Student Member	
17	B. Gandhi Naidu	Student	2100040179	ECE IV Year	Student Member	
18	G. Geethika Reddy	Student	2200620015	Agriculture IV Year	Student Member	
19	C. Srilakshmi	Student	2401050004	M. Tech, CSE	PG student Member	
20	M.V.S. Jyothi	Student	2202030001	Ph.D. Scholar, CSE	Research Scholar	
21	G. Vaishnavi	Student	2400080248	AI& DS I Year	Student Member	

Dr. K R S Prasad, Chairman, Students Grievance Redressal Committee welcomed all the committee members for the meeting.

Action taken report for the grievance raised during the last meeting

K. Aditya (ID No. 2000620080) from the Agriculture BSc department submitted an online grievance on 21.07.2024, reporting that his caution deposit of Rs 5000/- paid to Himalaya hostel had not been refunded. The issue was escalated to the accounts section.

Accounts section conformed that Aditya's caution deposit of Rs 5000/- is refunded to him on 24.07.2024.

Madugundu Dileep Kumar (ID No. 2000031643) from the CSE department raised an online grievance on 08.07.2024 regarding his global certification result for AWS Cloud Practitioner (20CC3000) not being updated in the ERP system. This grievance was forwarded to the Controller of Examinations on 08.07.2024 and was resolved by 10.07.2024.

Discussion on Agenda Items:

Agenda Item-1: Addressing about online or offline complaints.

A Student with (ID No. 163240005) of English department raised a grievance through on line on 21.08.2024 stating that he was unable to pay convocation fee. In erp it is showing #server error. This grievance is escalated to controller of examination and Erp team on 23.08.2024

Agenda item-2: Any other item, with the permission of the Chair.

There are no other items for discussion.

The meeting was concluded with the Chairman, Student Grievances Redressal Committee thanking the members for their cooperation.

KRS Prasad
I/C Dean (Student Affairs)
(Dr. K R S Prasad) i/s
Koneru Lakshmaiah Education Foundation
(Deemed to be University)
GreenFields, VADDESARAM-522502,
Guntur Dist, Andhra Pradesh.



Koneru Lakshmaiah Education Foundation

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Ref: KLEF/RO/Student Affairs/SGRC/2024-25

Date: 23.09.2024

Orders of the Hon'ble Vice-Chancellor dt. 23.09.2024

CIRCULAR

Sub: Meeting with SGRC Members on 24.09.2024 - Reg.

Ref: Letter dated 23.09.2024 from Dr. K R S Prasad, Chairman -Student Grievance Redressal Committee.

This is to inform that Student Grievance Redressal Committee(SGRC) meeting is scheduled to be convened on 24.09.2024 from 2.00 P.M to 3:00 P.M. The meeting will be conducted in Rose Hall room. All the members of Student Grievance Redressal Committee listed below shall attend the meeting without fail.

Agenda:

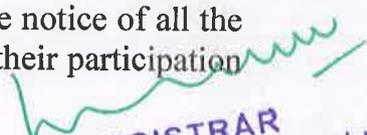
1. Addressing about resolving the online and offline complaints.
2. Any other relevant matters

Student Grievance Redressal Committee (SGRC)

S.No	Name of the Faculty/Staff/Student	Designation	Emp. ID	Dept.	Email Id & Phone Number	Position
1	Dr. K R S Prasad	Professor & I/C Dean (Student Affairs)	472	Chemistry	krsprasad_fed@kluniversity.in 9000090926	Chair man
2	Dr. K. Ruth Ramya	Associate Professor & Associate Dean Student Affairs & Convener WDC	1901	CSE	ramya_cse@kluniversity.in 9440307606	Convener

3	Dr. V. Bala Mohan Das	Former VC ,Acharya Nagarjuna University			vbmdas@rediffmail.com 9848010187	Ombudspe rson
4	Dr. Guntupalli Chakravarthi	Professor	4364	Pharm acy	chakra_varthi123@kluniv ersity.in, 8374138048	Member
5	Dr. Kakarla Hari Kishore	Professor	2457	ECE	kakarla.harikishore@klun iversity.in, 9440959907	Member
6	Dr. Kothamasu Kiran Kumar	Professor	3168	CSA	kiran5434@kluniversity.i n, 9441065612	Member
7	Dr. Mohammed Ali Hussain	Professor	3132	IOT	dralihussain@kluniversity .in, 7893704888	Member
8	Dr.M. Kishore Babu	Professor	1455	MBA	kishore@kluniversity.in 8008066060	Member
9	Ms. A. Vijaya Ratnam	Psychology Counsellor	8393	VEC	avijayaratnam@kluniversi ty.in, 8106079479	Member
10	Mr. Itta Rudra Murthy	Assistant Professor	7918	Archit ecture	irudramurthy@kluniversit y.in, 9849651313	Member
11	Ms. U. Harita	Associate Professor	4697	BES-1	uharita@kluniversity.in 9962840289	Member
12	Dr. V. N. Sailaja	Associate Professor	3664	MBA	drvedalasailaja@kluniver sity.in, 9491735754	Member
13	Dr. G. Vinodini Devi	Assistant Professor	6957	Law	vinodiniramana7@kluniv ersity.in, 9493400569	Member
14	Mr. Gidyonu Devarak onda	Office Assistant	3211	IOT	dgideon@kluniversity.in 9032937009	Member
15	U. Aparna	Student	2200090024	CSIT III Year	2200090024@kluniversit y.in, 9573939271	Member
16	K. Karthik Reddy	Student	2300033590	CSE II Year	2300033590@kluniversit y.in, 7780716404	Student Member
17	B. Gandhi Naidu	Student	2100040179	ECE IV Year	2100040179@kluniversit y.in, 9676835301	Student Member
18	G. Geethika Reddy	Student	2200620015	Agricultu re IV Year	2200620015@kliniversity .in, 8328699582	Student Member
19	C. Srilakshmi	Student	2401050004	M. Tech, CSE	2401050004@kluniversit y.in, 9618497041	PG student Member
20	M.V.S. Jyothi	Student	2202030001	Ph.D. Scholar, CSE	2202030001@kluniversit y.in, 9704787363	Research Scholar
21	G. Vaishnavi	Student	2400080248	AI& DS I Year	2400080248@kluniversit y.in, 7382090590	Student Member

The HoDs are requested to ensure that this information is brought to the notice of all the Faculty members concerned of their respective departments and ensure their participation in the above meeting


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 Srisailam District, Andhra Pradesh.

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Guntur District, Andhra Pradesh.

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Mail to: Webmaster-Mr.LV
Mail to: Chief Technical Officer (CTO)-Mr.A.Satya Kalyan
Mr. Raja Sekhar, Emp. No. 2482, Jr. Network Administrator
(Email: rajasekhar_syte@kluniversity.in)
Mail to: Professor In-charge, EduTech, Animation-Dr. M. Siva Kumar,Assoc. Professor,ECE
Mail to: Dr.K.R.S. Prasad, I/cDean (Student Affairs)
Dr. K. Ruth Ramya, Assoc.Dean (SA)
Individuals concerned
All Faculty members
All students

Thanks & Regards



Dr. K. Subba Rao
REGISTRAR

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OFFICE OF DEAN STUDENT AFFAIRS

Students Grievances Redressal Committee(SGRC)

Minutes of the meeting Held at Rose Hall Room

Meeting No	3	Date	24.09.2024
Academic Year	2024-25	Time	2.00pm

Agenda:

1. Addressing about resolving the online and offline complaints.
2. Any other relevant matters

Members Present:

S.No	Name of the Faculty/Staff/ Student	Designation	Emp. ID	Dept.	Position	Signature
1	Dr. K R S Prasad	Professor & I/C Dean(Student Affairs)	472	Chemistry	Chairperson	
2	Dr. K. Ruth Ramya	Associate Professor & Associate Dean Student Affairs & Convener WDC	1901	CSE	Convener	
3	Dr. V. Bala Mohan Das	Former VC ,Acharya Nagarjuna University			Ombudsperson	Ombuds P. U. M.
4	Dr. Guntupalli Chakravarthi	Professor	4364	Pharmacy	Member	
5	Dr. Kakarla Hari Kishore	Professor	2457	ECE	Member	
6	Dr. Kothamasu Kiran Kumar	Professor	3168	CSA	Member	
7	Dr. Mohammed Ali Hussain	Professor	3132	IOT	Member	

8	Dr.M. Kishore Babu	Professor	1455	MBA	Member	<i>[Signature]</i>
9	Ms. A. Vijaya Ratnam	Psychology Counsellor	8393	VEC	Member	<i>[Signature]</i>
10	Mr. Itta Rudra Murthy	Assistant Professor	7918	Architecture	Member	<i>[Signature]</i>
11	Ms. U. Harita	Associate Professor	4697	BES-1	Member	<i>[Signature]</i>
12	Dr. V. N. Sailaja	Associate Professor	3664	MBA	Member	<i>[Signature]</i>
13	Dr. G. Vinodini Devi	Assistant Professor	6957	Law	Member	<i>[Signature]</i>
14	Mr. Gidyonu Devarakonda	Office Assistant	3211	IOT	Member	<i>[Signature]</i>
15	U. Aparna	Student	2200090024	CSIT III Year	Member	<i>[Signature]</i>
16	K. Karthik Reddy	Student	2300033590	CSE II Year	Student Member	<i>[Signature]</i>
17	B. Gandhi Naidu	Student	2100040179	ECE IV Year	Student Member	<i>[Signature]</i>
18	G. Geethika Reddy	Student	2200620015	Agriculture IV Year	Student Member	<i>[Signature]</i>
19	C. Srilakshmi	Student	2401050004	M. Tech, CSE	PG student Member	<i>[Signature]</i>
20	M.V.S. Jyothi	Student	2202030001	Ph.D. Scholar, CSE	Research Scholar	<i>[Signature]</i>
21	G. Vaishnavi	Student	2400080248	AI& DS I Year	Student Member	<i>[Signature]</i>

Dr. K R S Prasad, Chairman, Students Grievance Redressal Committee welcomed all the committee members for the meeting.

Action taken report for the grievance raised during the last meeting

A Student with (ID No. 163240005) of English department raised a grievance through on line on 21.08.2024 stating that he was unable to pay convocation fee. In erp it is showing #server error. This grievance is escalated to controller of examination and Erp team on 23.08.2024. Last date for paying convocation fee is 05.10.2024. However the issue was resolved on 24.08.2024

Discussion on Agenda Items:

Agenda Item-1: Addressing about online or offline complaints.

A student named K. Greeshma Chowdary (ID No. 2200030402) from the CSE department submitted an online grievance, stating that her result for the Network Protocols and Security (22EC2210R) course shows as failed in the ERP system, despite having attended the lab exam in R304. The grievance was escalated to the Controller of Examinations and the ERP team on 24.09.2024

Agenda item-2: Any other item, with the permission of the Chair.

There are no other items for discussion.

The meeting was concluded with the Chairman, Student Grievances Redressal Committee thanking the members for their cooperation.

K.R.S. Prasad
I/C Dean (Student Affairs)
(Dr. K. R. S. Prasad)
Koneru Lakshmaiah Education Foundation
(Deemed to be University)
Green Fields, VADESWARAM-522502,
Guntur Dist, Andhra Pradesh,



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Ref: KLEF/RO/Student Affairs/SGRC/2024-25

Date: 24.10.2024

Orders of the Hon'ble Vice-Chancellor dt. 24.10.2024

CIRCULAR

Sub: Meeting with SGRC Members on 25.10.2024 - Reg.

Ref: Letter dated 24.10.2024 from Dr. K R S Prasad, Chairman -Student Grievance Redressal Committee.

This is to inform that Student Grievance Redressal Committee(SGRC) meeting is scheduled to be convened on 25.10.2024 from 2.00 P.M to 3:00 P.M. The meeting will be conducted in Rose Hall room. All the members of Student Grievance Redressal Committee listed below shall attend the meeting without fail.

Agenda:

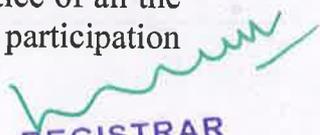
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2	Dr. K. Ruth Ramya	Associate Professor & Associate Dean Student Affairs & Convener WDC	1901	CSE	ramya_cse@kluniversity.in 9440307606	Convener

3	Dr. V. Bala Mohan Das	Former VC ,Acharya Nagarjuna University			vbmdas@rediffmail.com 9848010187	Ombuds person
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5	Dr. Kakarla Hari Kishore	Professor	2457	ECE	kakarla.harikishore@kluniversity.in, 9440959907	Member
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14	Mr. Gidyonu Devarakonda	Office Assistant	3211	IOT	dgideon@kluniversity.in 9032937009	Member
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20	M.V.S. Jyothi	Student	2202030001	Ph.D. Scholar, CSE	2202030001@kluniversity.in, 9704787363	Research Scholar
21	G. Vaishnavi	Student	2400080248	AI& DS I Year	2400080248@kluniversity.in, 7382090590	Student Member

The HoDs are requested to ensure that this information is brought to the notice of all the Faculty members concerned of their respective departments and ensure their participation in the above meeting


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Deans / PR Head
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Rao / AR-Dr.MVAL Narasimha Rao
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Mr.B.Mallikharjuna Prasad
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/Pay Bills Section-A.O.
Mail to: Webmaster-Mr.LV
Mail to: Chief Technical Officer (CTO)-Mr.A.Satya Kalyan
Mr. Raja Sekhar, Emp. No. 2482, Jr. Network Administrator
(Email: rajasekhar_syte@kluniversity.in)
Mail to: Professor In-charge, EduTech, Animation-Dr. M. Siva Kumar,Assoc. Professor,ECE
Mail to: Dr.K.R.S. Prasad, I/cDean (Student Affairs)
Dr. K. Ruth Ramya, Assoc.Dean (SA)
Individuals concerned
All Faculty members
All students

Thanks & Regards



Dr. K. Subba Rao

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Students Grievances Redressal Committee(SGRC)

Minutes of the meeting Held at Rose Hall Room

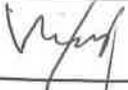
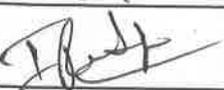
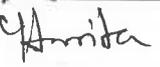
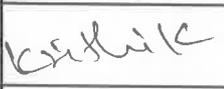
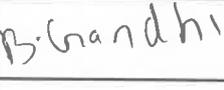
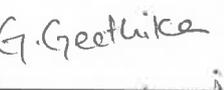
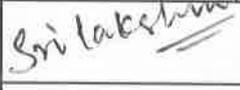
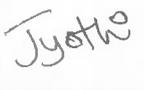
Meeting No	4	Date	25.10.2024
Academic Year	2024-25	Time	2.00pm

Agenda:

1. Addressing about resolving the online and offline complaints.
2. Any other relevant matters

Members Present:

S.No	Name of the Faculty/Staff/ Student	Designation	Emp. ID	Dept.	Position	Signature
1	Dr. K R S Prasad	Professor & I/C Dean (Student Affairs)	472	Chemistry	Chairperson	
2	Dr. K. Ruth Ramya	Associate Professor & Associate Dean Student Affairs & Convener WDC	1901	CSE	Convener	
3	Dr. V. Bala Mohan Das	Former VC ,Acharya Nagarjuna University			Ombudsperson	ombuds person
4	Dr. Guntupalli Chakravarthi	Professor	4364	Pharmacy	Member	
5	Dr. Kakarla Hari Kishore	Professor	2457	ECE	Member	
6	Dr. Kothamasu Kiran Kumar	Professor	3168	CSA	Member	
7	Dr. Mohammed Ali Hussain	Professor	3132	IOT	Member	

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12	Dr. V. N. Sailaja	Associate Professor	3664	MBA	Member	
13	Dr. G. Vinodini Devi	Assistant Professor	6957	Law	Member	
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20	M.V.S. Jyothi	Student	2202030001	Ph.D. Scholar, CSE	Research Scholar	
21	G. Vaishnavi	Student	2400080248	AI& DS I Year	Student Member	

Dr. K R S Prasad, Chairman, Students Grievance Redressal Committee welcomed all the committee members for the meeting.

Action taken report for the grievance raised during the last meeting

A student named K. Greeshma Chowdary (ID No. 2200030402) from the CSE department submitted an online grievance, stating that her result for the Network Protocols and Security (22EC2210R) course shows as failed in the ERP system, despite having attended the lab exam in R304. The grievance was escalated to the Controller of Examinations and the ERP team on 24.09.2024

As per the information given by controller of examination that her graded was updated in ERP on 25.09.2024.

Discussion on Agenda Items:

Agenda Item-1: Addressing about online or offline complaints.

Research scholar named Pavani Vemula raised a grievance through on line stating that she is not receiving emails from kl university. This issue was escalated to Dean R&D on 25.10.2024

Agenda item-2: Any other item, with the permission of the Chair.

There are no other items for discussion.

The meeting was concluded with the Chairman, Student Grievances Redressal Committee thanking the members for their cooperation.


I/C Dean (Student Affairs)
(Dr. K R S Prasad)
Dean (Student Affairs)
Koneru Lakshmaiah Education Foundation
(Deemed to be University)
Green Fields, VADDESWARAAM-522502,
Guntur Dist, Andhra Pradesh.



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Ref: KLEF/RO/Student Affairs/SGRC/2024-25

Date: 04.11.2024

Orders of the Hon'ble Vice-Chancellor dt. 04.11.2024

CIRCULAR

Sub: Meeting with SGRC Members on 05.11.2024 - Reg.

Ref: Letter dated 04.11.2024 from Dr. K R S Prasad, Chairman -Student Grievance Redressal Committee.

This is to inform that Student Grievance Redressal Committee(SGRC) meeting is scheduled to be convened on 05.11.2024 from 2.00 P.M to 3:00 P.M. The meeting will be conducted in Rose Hall room. All the members of Student Grievance Redressal Committee listed below shall attend the meeting without fail.

Agenda:

1. Addressing about resolving the online and offline complaints.
2. Any other relevant matters

Student Grievance Redressal Committee (SGRC)

S.No	Name of the Faculty/Staff/Student	Designation	Emp. ID	Dept.	Email Id & Phone Number	Position
1	Dr. K R S Prasad	Professor & I/C Dean (Student Affairs)	472	Chemistry	krsprasad_fed@kluniversity.in 9000090926	Chair man
2	Dr. K. Ruth Ramya	Associate Professor & Associate Dean Student Affairs & Convener WDC	1901	CSE	ramya_cse@kluniversity.in 9440307606	Convener

3	Dr. V. Bala Mohan Das	Former VC ,Acharya Nagarjuna University			vbmdas@rediffmail.com 9848010187	Ombudspe rson
4	Dr. Guntupalli Chakravarthi	Professor	4364	Pharm acy	chakra_varthi123@kluniv ersity.in, 8374138048	Member
5	Dr. Kakarla Hari Kishore	Professor	2457	ECE	kakarla.harikishore@klun iversity.in, 9440959907	Member
6	Dr. Kothamasu Kiran Kumar	Professor	3168	CSA	kiran5434@kluniversity.i n, 9441065612	Member
7	Dr. Mohammed Ali Hussain	Professor	3132	IOT	dralihussain@kluniversity .in, 7893704888	Member
8	Dr.M. Kishore Babu	Professor	1455	MBA	kishore@kluniversity.in 8008066060	Member
9	Ms. A. Vijaya Ratnam	Psychology Counsellor	8393	VEC	avijayaratnam@kluniversi ty.in, 8106079479	Member
10	Mr. Itta Rudra Murthy	Assistant Professor	7918	Archit ecture	irudramurthy@kluniversit y.in, 9849651313	Member
11	Ms. U. Harita	Associate Professor	4697	BES-1	uharita@kluniversity.in 9962840289	Member
12	Dr. V. N. Sailaja	Associate Professor	3664	MBA	drvedalasailaja@kluniver sity.in, 9491735754	Member
13	Dr. G. Vinodini Devi	Assistant Professor	6957	Law	vinodiniramana7@kluniv ersity.in, 9493400569	Member
14	Mr. Gidyonu Devarak onda	Office Assistant	3211	IOT	dgideon@kluniversity.in 9032937009	Member
15	U. Aparna	Student	2200090024	CSIT III Year	2200090024@kluniversit y.in, 9573939271	Member
16	K. Karthik Reddy	Student	2300033590	CSE II Year	2300033590@kluniversit y.in, 7780716404	Student Member
17	B. Gandhi Naidu	Student	2100040179	ECE IV Year	2100040179@kluniversit y.in, 9676835301	Student Member
18	G. Geethika Reddy	Student	2200620015	Agricultu re IV Year	2200620015@kliniversity .in, 8328699582	Student Member
19	C. Srilakshmi	Student	2401050004	M. Tech, CSE	2401050004@kluniversit y.in, 9618497041	PG student Member
20	M.V.S. Jyothi	Student	2202030001	Ph.D. Scholar, CSE	2202030001@kluniversit y.in, 9704787363	Research Scholar
21	G. Vaishnavi	Student	2400080248	AI& DS I Year	2400080248@kluniversit y.in, 7382090590	Student Member

The HoDs are requested to ensure that this information is brought to the notice of all the Faculty members concerned of their respective departments and ensure their participation in the above meeting


REGISTRAR
 Koneru Lakshmaiah Education Foundation
 (Deemed to be University)
 Green Fields, VADESWARA-522 302.
 Guntur District, Andhra Pradesh.

REGISTRAR

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Mail to: Chief Technical Officer (CTO)-Mr.A.Satya Kalyan
Mr. Raja Sekhar, Emp. No. 2482, Jr. Network Administrator
(Email: rajasekhar_syte@kluniversity.in)
Mail to: Professor In-charge, EduTech, Animation-Dr. M. Siva Kumar,Assoc. Professor,ECE
Mail to: Dr.K.R.S. Prasad, I/cDean (Student Affairs)
Dr. K. Ruth Ramya, Assoc.Dean (SA)
Individuals concerned
All Faculty members
All students

Thanks & Regards



Dr. K. Subba Rao

REGISTRAR

KONERU LAKSHMAIAH EDUCATION FOUNDATION

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OFFICE OF DEAN STUDENT AFFAIRS

Students Grievances Redressal Committee(SGRC)

Minutes of the meeting Held at Rose Hall Room

Meeting No	5	Date	05.11.2024
Academic Year	2024-25	Time	2.00pm

Agenda:

1. Addressing about resolving the online and offline complaints.
2. Any other relevant matters

Members Present:

S.No	Name of the Faculty/Staff/Student	Designation	Emp. ID	Dept.	Position	Signature
1	Dr. K R S Prasad	Professor & I/C Dean (Student Affairs)	472	Chemistry	Chairperson	
2	Dr. K. Ruth Ramya	Associate Professor & Associate Dean Student Affairs & Convener WDC	1901	CSE	Convener	
3	Dr. V. Bala Mohan Das	Former VC, Acharya Nagarjuna University			Ombudsperson	
4	Dr. Guntupalli Chakravarthi	Professor	4364	Pharmacy	Member	
5	Dr. Kakarla Hari Kishore	Professor	2457	ECE	Member	
6	Dr. Kothamasu Kiran Kumar	Professor	3168	CSA	Member	
7	Dr. Mohammed Ali Hussain	Professor	3132	IOT	Member	

8	Dr.M. Kishore Babu	Professor	1455	MBA	Member	Vijay
9	Ms. A. Vijaya Ratnam	Psychology Counsellor	8393	VEC	Member	Q
10	Mr. Itta Rudra Murthy	Assistant Professor	7918	Architecture	Member	Itta
11	Ms. U. Harita	Associate Professor	4697	BES-1	Member	U. Harita
12	Dr. V. N. Sailaja	Associate Professor	3664	MBA	Member	S
13	Dr. G. Vinodini Devi	Assistant Professor	6957	Law	Member	Vinodini devi
14	Mr. Gidyonu Devarakonda	Office Assistant	3211	IOT	Member	D. Gidyonu
15	U. Aparna	Student	2200090024	CSIT III Year	Member	U. Aparna
16	K. Karthik Reddy	Student	2300033590	CSE II Year	Student Member	Karthik
17	B. Gandhi Naidu	Student	2100040179	ECE IV Year	Student Member	B. Gandhi
18	G. Geethika Reddy	Student	2200620015	Agriculture IV Year	Student Member	G. Geethika
19	C. Srilakshmi	Student	2401050004	M. Tech, CSE	PG student Member	Srilakshmi
20	M.V.S. Jyothi	Student	2202030001	Ph.D. Scholar, CSE	Research Scholar	Jyothi
21	G. Vaishnavi	Student	2400080248	AI& DS I Year	Student Member	Vaishnavi

Dr. K R S Prasad, Chairman, Students Grievance Redressal Committee welcomed all the committee members for the meeting.

Action taken report for the grievance raised during the last meeting

Research scholar named Pavani Vemula raised a grievance through on line stating that she is not receiving emails from kl university. This issue was escalated to Dean R&D on 25.10.2024

She is informed to updated her email correctly in the ERP and also she is advised to check clutter and spam folder of her email given in the ERP.

Discussion on Agenda Items:

Agenda Item-1: Addressing about online or offline complaints.

A student named Anusha Ponnuru requested to issue New ID Card Holder Tag. She was advised to collect a form in department office and submit the filled application form signed by HOD in E006

Agenda item-2: Any other item, with the permission of the Chair.

There are no other items for discussion.

The meeting was concluded with the Chairman, Student Grievances Redressal Committee thanking the members for their cooperation.

KRSP08ed
I/C Dean (Student Affairs)
(Dr. K.R.S Prasad)
Koneru Lakshmaiah Education Foundation
(Deemed to be University)
GreenFields, VADDESWAREM-522507,
Guntur Dist, Andhra Pradesh.



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Ref: KLEF/RO/Student Affairs/SGRC/2024-25

Date: 27.12.2024

Orders of the Hon'ble Vice-Chancellor dt. 27.12.2024

CIRCULAR

Sub: Meeting with SGRC Members on 29.12.2024 - Reg.

Ref: Letter dated 27.12.2024 from Dr. K R S Prasad, Chairman -Student Grievance Redressal Committee.

This is to inform that Student Grievance Redressal Committee(SGRC) meeting is scheduled to be convened on 05.12.2024 from 2.00 P.M to 3:00 P.M. The meeting will be conducted in Rose Hall room. All the members of Student Grievance Redressal Committee listed below shall attend the meeting without fail.

Agenda:

1. Addressing about resolving the online and offline complaints.
2. Any other relevant matters

Student Grievance Redressal Committee (SGRC)

S.No	Name of the Faculty/Staff/Student	Designation	Emp. ID	Dept.	Email Id & Phone Number	Position
1	Dr. K R S Prasad	Professor & I/C Dean (Student Affairs)	472	Chemistry	krsprasad_fed@kluniversity.in 9000090926	Chair man
2	Dr. K. Ruth Ramya	Associate Professor & Associate Dean Student Affairs & Convener WDC	1901	CSE	ramya_cse@kluniversity.in 9440307606	Convener
3	Dr. V. Bala Mohan Das	Former VC, Acharya Nagarjuna University			vbmdas@rediffmail.com 9848010187	Ombuds person

4	Dr. Guntupalli Chakravarthi	Professor	4364	Pharmacy	chakra_varthi123@kluniversity.in, 8374138048	Member
5	Dr. Kakarla Hari Kishore	Professor	2457	ECE	kakarla.harikishore@kluniversity.in, 9440959907	Member
6	Dr. Kothamasu Kiran Kumar	Professor	3168	CSA	kiran5434@kluniversity.in, 9441065612	Member
7	Dr. Mohammed Ali Hussain	Professor	3132	IOT	dralihussain@kluniversity.in, 7893704888	Member
8	Dr.M. Kishore Babu	Professor	1455	MBA	kishore@kluniversity.in 8008066060	Member
9	Ms. A. Vijaya Ratnam	Psychology Counsellor	8393	VEC	avijayaratnam@kluniversity.in, 8106079479	Member
10	Mr. Itta Rudra Murthy	Assistant Professor	7918	Architecture	irudramurthy@kluniversity.in, 9849651313	Member
11	Ms. U. Harita	Associate Professor	4697	BES-1	uharita@kluniversity.in 9962840289	Member
12	Dr. V. N. Sailaja	Associate Professor	3664	MBA	drvedalasailaja@kluniversity.in, 9491735754	Member
13	Dr. G. Vinodini Devi	Assistant Professor	6957	Law	vinodiniramana7@kluniversity.in, 9493400569	Member
14	Mr. Gidyonu Devarakonda	Office Assistant	3211	IOT	dgideon@kluniversity.in 9032937009	Member
15	U. Aparna	Student	2200090024	CSIT III Year	2200090024@kluniversity.in, 9573939271	Member
16	K. Karthik Reddy	Student	2300033590	CSE II Year	2300033590@kluniversity.in, 7780716404	Student Member
17	B. Gandhi Naidu	Student	2100040179	ECE IV Year	2100040179@kluniversity.in, 9676835301	Student Member
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20	M.V.S. Jyothi	Student	2202030001	Ph.D. Scholar, CSE	2202030001@kluniversity.in, 9704787363	Research Scholar
21	G. Vaishnavi	Student	2400080248	AI& DS I Year	2400080248@kluniversity.in, 7382090590	Student Member

The HoDs are requested to ensure that this information is brought to the notice of all the Faculty members concerned of their respective departments and ensure their participation in the above meeting

REGISTRAR

Koneru Lakshmaiah Education Foundation
(Deemed to be University)
Green Fields, VADDESWARAM-522 302.
Guntur District, Andhra Pradesh.

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Mail & Hard copy to: Hon'ble Vice-Chancellor
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Mr. Raja Sekhar, Emp. No. 2482, Jr. Network Administrator
(Email: rajasekhar_syte@kluniversity.in)
Mail to: Professor In-charge, EduTech, Animation-Dr. M. Siva Kumar, Assoc. Professor, ECE
Mail to: Dr.K.R.S. Prasad, I/c.Dean (Student Affairs)
Dr. K. Ruth Ramya, Assoc.Dean (SA)
Individuals concerned
All Faculty members
All students

Thanks & Regards



Dr. K. Subba Rao
REGISTRAR

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OFFICE OF DEAN STUDENT AFFAIRS

Students Grievances Redressal Committee(SGRC)

Minutes of the meeting Held at Rose Hall Room

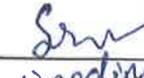
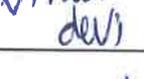
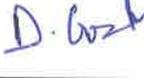
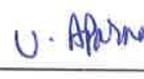
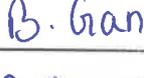
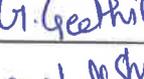
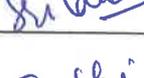
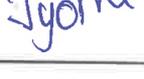
Meeting No	6	Date	29.12.2024
Academic Year	2024-25	Time	2.00pm

Agenda:

1. Addressing about resolving the online and offline complaints.
2. Any other relevant matters

Members Present:

S.No	Name of the Faculty/Staff/Student	Designation	Emp. ID	Dept.	Position	Signature
1	Dr. K R S Prasad	Professor & I/C Dean (Student Affairs)	472	Chemistry	Chairperson	
2	Dr. K. Ruth Ramya	Associate Professor & Associate Dean Student Affairs & Convener WDC	1901	CSE	Convener	
3	Dr. V. Bala Mohan Das	Former VC, Acharya Nagarjuna University			Ombudsperson	
4	Dr. Guntupalli Chakravarthi	Professor	4364	Pharmacy	Member	
5	Dr. Kakarla Hari Kishore	Professor	2457	ECE	Member	
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8	Dr.M. Kishore	Professor	1455	MBA	Member	

	Babu					
9	Ms. A. Vijaya Ratnam	Psychology Counsellor	8393	VEC	Member	
10	Mr. Itta Rudra Murthy	Assistant Professor	7918	Architecture	Member	
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13	Dr. G. Vinodini Devi	Assistant Professor	6957	Law	Member	
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19	C. Srilakshmi	Student	2401050004	M. Tech, CSE	PG student Member	
20	M.V.S. Jyothi	Student	2202030001	Ph.D. Scholar, CSE	Research Scholar	
21	G. Vaishnavi	Student	2400080248	AI& DS I Year	Student Member	

Dr. K R S Prasad, Chairman, Students Grievance Redressal Committee welcomed all the committee members for the meeting.

Action taken report for the grievance raised during the last meeting

Anusha Ponnuru requested to issue New ID Card Holder Tag on 04.11.2024. She was advised to collect a form in department office and submit the filled application form signed by HOD in E006. Issue was resolved 06.11.2024.

Discussion on Agenda Items:

Agenda Item-1: Addressing about online or offline complaints.

No grievances are received in this month.

Agenda item-2: Any other item, with the permission of the Chair.

There are no other items for discussion.

The meeting was concluded with the Chairman, Student Grievances Redressal Committee thanking the members for their cooperation.

KR Prasad
I/C Dean (Student Affairs)

Dr. K. R. Prasad
Dean (Student Affairs)
Koneru Lakshmaiah Education Foundation
(Deemed to be University)
Green Fields, VADESWARAM-522502,
Guntur District, Andhra Pradesh.

[Signature]
REGISTRAR
Koneru Lakshmaiah Education Foundation
(Deemed to be University)
Green Fields, VADESWARAM-522 302.
Guntur District, Andhra Pradesh.



Koneru Lakshmaiah Education Foundation

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Ref: KLEF/RO/Student Affairs/SGRC/2024-25

Date: 06.01.2025

Orders of the Hon'ble Vice-Chancellor dt. 06.01.2025

CIRCULAR

Sub: Meeting with SGRC Members on 08.01.2025 - Reg:

Ref: Letter dated 06.01.2025 from Dr. K R S Prasad, Chairman -Student Grievance Redressal Committee.

This is to inform that Student Grievance Redressal Committee(SGRC) meeting is scheduled to be convened on 08.01.2025 from 2.00 P.M to 3:00 P.M. The meeting will be conducted in Rose Hall room. All the members of Student Grievance Redressal Committee listed below shall attend the meeting without fail.

Agenda:

1. Addressing about resolving the online and offline complaints.
2. Any other relevant matters

Student Grievance Redressal Committee (SGRC)

S.No	Name of the Faculty/Staff/Student	Designation	Emp. ID	Dept.	Email Id & Phone Number	Position
1	Dr. K R S Prasad	Professor & I/C Dean (Student Affairs)	472	Chemistry	krsprasad_fed@kluniversity.in 9000090926	Chair man
2	Dr. K. Ruth Ramya	Associate Professor & Associate Dean Student Affairs & Convener WDC	1901	CSE	ramya_cse@kluniversity. In 9440307606	Convener
3	Dr. V. Bala Mohan Das	Former VC, Acharya Nagarjuna University			vbmdas@rediffmail.com 9848010187	Ombuds person

4	Dr. Guntupalli Chakravarthi	Professor	4364	Pharmacy	chakra_varthi123@kluniversity.in, 8374138048	Member
5	Dr. Kakarla Hari Kishore	Professor	2457	ECE	kakarla.harikishore@kluniversity.in, 9440959907	Member
6	Dr. Kothamasu Kiran Kumar	Professor	3168	CSA	kiran5434@kluniversity.in, 9441065612	Member
7	Dr. Mohammed Ali Hussain	Professor	3132	IOT	dralihussain@kluniversity.in, 7893704888	Member
8	Dr.M. Kishore Babu	Professor	1455	MBA	kishore@kluniversity.in 8008066060	Member
9	Ms. A. Vijaya Ratnam	Psychology Counsellor	8393	VEC	avijayaratnam@kluniversity.in, 8106079479	Member
10	Mr. Itta Rudra Murthy	Assistant Professor	7918	Architecture	irudramurthy@kluniversity.in, 9849651313	Member
11	Ms. U. Harita	Associate Professor	4697	BES-1	uharita@kluniversity.in 9962840289	Member
12	Dr. V. N. Sailaja	Associate Professor	3664	MBA	drvedalasailaja@kluniversity.in, 9491735754	Member
13	Dr. G. Vinodini Devi	Assistant Professor	6957	Law	vinodiniramana7@kluniversity.in, 9493400569	Member
14	Mr. Gidyonu Devarakonda	Office Assistant	3211	IOT	dgideon@kluniversity.in 9032937009	Member
15	U. Aparna	Student	2200090024	CSIT III Year	2200090024@kluniversity.in, 9573939271	Member
16	K. Karthik Reddy	Student	2300033590	CSE II Year	2300033590@kluniversity.in, 7780716404	Student Member
17	B. Gandhi Naidu	Student	2100040179	ECE IV Year	2100040179@kluniversity.in, 9676835301	Student Member
18	G. Geethika Reddy	Student	2200620015	Agriculture IV Year	2200620015@kluniversity.in, 8328699582	Student Member
19	C. Srilakshmi	Student	2401050004	M. Tech, CSE	2401050004@kluniversity.in, 9618497041	PG student Member
20	M.V.S. Jyothi	Student	2202030001	Ph.D. Scholar, CSE	2202030001@kluniversity.in, 9704787363	Research Scholar
21	G. Vaishnavi	Student	2400080248	AI& DS I Year	2400080248@kluniversity.in, 7382090590	Student Member

The HoDs are requested to ensure that this information is brought to the notice of all the Faculty members concerned of their respective departments and ensure their participation in the above meeting


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 Koneru Lakshminarayana Foundation
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 Guntur District, Andhra Pradesh.

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Mr.B.Mallikharjuna Prasad
Mail to: Sr.Manager (HR)-Campus..Dr. Kanimozhi / Sr.Manager (HR)-A.O...Mr.J. Sreekanth
/Pay Bills Section-A.O.
Mail to: Webmaster-Mr.LV
Mail to: Chief Technical Officer (CTO)-Mr.A.Satya Kalyan
Mr. Raja Sekhar, Emp. No. 2482, Jr. Network Administrator
(Email: rajasekhar_syte@kluniversity.in)
Mail to: Professor In-charge, EduTech, Animation-Dr. M. Siva Kumar,Assoc. Professor,ECE
Mail to: Dr.K.R.S. Prasad, I/c.Dean (Student Affairs)
Dr. K. Ruth Ramya, Assoc.Dean (SA)
Individuals concerned
All Faculty members
All students

Thanks & Regards



Dr. K. Subba Rao
REGISTRAR

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OFFICE OF DEAN STUDENT AFFAIRS

Students Grievances Redressal Committee(SGRC)

Minutes of the meeting Held at Rose Hall Room

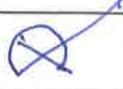
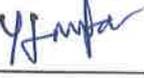
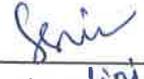
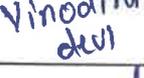
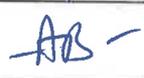
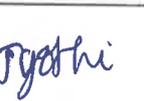
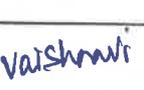
Meeting No	7	Date	08.01.2025
Academic Year	2024-25	Time	2.00pm

Agenda:

1. Addressing about resolving the online and offline complaints.
2. Any other relevant matters

Members Present:

S.No	Name of the Faculty/Staff/Student	Designation	Emp. ID	Dept:	Position	Signature
1	Dr. K R S Prasad	Professor & I/C Dean (Student Affairs)	472	Chemistry	Chairperson	
2	Dr. K. Ruth Ramya	Associate Professor & Associate Dean Student Affairs & Convener WDC	1901	CSE	Convener	
3	Dr. V. Bala Mohan Das	Former VC, Acharya Nagarjuna University			Ombudsperson	
4	Dr. Guntupalli Chakravarthi	Professor	4364	Pharmacy	Member	
5	Dr. Kakarla Hari Kishore	Professor	2457	ECE	Member	
6	Dr. Kothamasu Kiran Kumar	Professor	3168	CSA	Member	
7	Dr. Mohammed Ali Hussain	Professor	3132	IOT	Member	
8	Dr.M. Kishore	Professor	1455	MBA	Member	

	Babu					
9	Ms. A. Vijaya Ratnam	Psychology Counsellor	8393	VEC	Member	
10	Mr. Itta Rudra Murthy	Assistant Professor	7918	Architecture	Member	
11	Ms. U. Harita	Associate Professor	4697	BES-1	Member	
12	Dr. V. N. Sailaja	Associate Professor	3664	MBA	Member	
13	Dr. G. Vinodini Devi	Assistant Professor	6957	Law	Member	
14	Mr. Gidyonu Devarakonda	Office Assistant	3211	IOT	Member	
15	U. Aparna	Student	2200090024	CSIT III Year	Member	
16	K. Karthik Reddy	Student	2300033590	CSE II Year	Student Member	
17	B. Gandhi Naidu	Student	2100040179	ECE IV Year	Student Member	
18	G. Geethika Reddy	Student	2200620015	Agriculture IV Year	Student Member	
19	C. Srilakshmi	Student	2401050004	M. Tech, CSE	PG student Member	
20	M.V.S. Jyothi	Student	2202030001	Ph.D. Scholar, CSE	Research Scholar	
21	G. Vaishnavi	Student	2400080248	AI& DS I Year	Student Member	

Dr. K R S Prasad, Chairman, Students Grievance Redressal Committee welcomed all the committee members for the meeting.

Action taken report for the grievance raised during the last meeting.

There is no grievance in the last month

Discussion on Agenda Items:

Agenda Item-1: Addressing about online or offline complaints.

There is no Grievances in this month.

Agenda item-2: Any other item, with the permission of the Chair.

There are no other items for discussion.

The meeting was concluded with the Chairman, Student Grievances Redressal Committee thanking the members for their cooperation.

KR Prasad

I/C Dean (Student Affairs)

(Dr. KR S Prasad)
Koneru Lakshmaiah Education Foundation
(Deemed to be University)
Green Fields, VADDESWARAM-522502,
Guntur Dist, Andhra Pradesh.

[Signature]

REGISTRAR
Koneru Lakshmaiah Education Foundation
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Green Fields, VADDESWARAM-522 302.
Guntur District, Andhra Pradesh.



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OFFICE OF DEAN STUDENT AFFAIRS STUDENT GRIEVANCE REDRESSAL COMMITTEE MINUTES OF THE MEETING HELD AT ROOM NO. C106

Meeting No.	8	Date	06-02-2025
Academic Year	2024-2025	Time	11.00 A.M

Action Taken Report of the Grievances received during the previous month
NIL as there are no grievances received during last month.

Agenda item-1: Redressal of Grievances Received.

SAKAMURI NAVADEEP VENKATA SAI (Regd. No (2400031529) of CSE Department raised a grievance through ERP on 04-02-2025 stating that there is some issue related to his CGPA. The issue was forwarded to the Vice Principal-FED & Controller of Examinations.

Agenda Item-2: Any other item, with the permission of the Chair

There are no other items for discussion.

The meeting was concluded with the Convener thanking the members for their cooperation.

REGISTRAR
Koneru Lakshmaiah Education Foundation
(Deemed to be University)
Green Fields, VADDESARAM-522 302.
Guntur District, Andhra Pradesh.

Dean (SA)
Koneru Lakshmaiah Education Foundation
(Deemed to be University)
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Ref: KLEF/RO/SA/CSGRC meeting/2024-25

Date: 26-03-2025

Orders of the Hon'ble In-charge Vice-Chancellor dt. 26-03-2025

CIRCULAR

Sub: Meeting with Central Level Student Grievance Committee (CSGRC) Members on 27.03.2025 - Communication - Reg.

Ref: Letter received from Dr. K. Ruth Ramya, Associate Dean-Student Affairs and forwarded by Dr. K.R.S. Prasad, In-charge Dean (Student Affairs)

This is to inform all Faculty members, Staff and Students of KLEF that Central Level Student Grievance Committee (CSGRC) meeting is scheduled to be convened on 27.03.2025 from 11.30 A..M to 12:00 Noon in Room No. C106.

All the members of Central Level Student Grievance Committee (CSGRC) listed below shall attend the meeting without fail and any other student, though not a member of the CSGRC committee but has concerns or grievances can also attend the meeting.

Agenda:

1. Review on grievances received during March, 2025.
2. Discussion on any grievances yet to be resolved.
3. Any other information.

Central Level Student Grievance Committee (CSGRC)

Sl.No	Name of the Faculty/Staff/ Student	Designation	Emp. ID	Dept.	Email Id & Phone Number	Position
1	Dr. K R S Prasad	Professor & I/C Dean (Student Affairs)	472	Chemistry	krsprasad_fed@kluniversity.in 9000090926	Chairman
2	Dr. K. Ruth Ramya	Associate Professor & Associate Dean Student Affairs & Convener WDC	1901	CSE	ramya_cse@kluniversity.in 9440307606	Convener
3	Dr. V. Bala Mohan Das	Former VC, Acharya Nagarjuna University			vbmdas@rediffmail.com 9848010187	Ombuds-person

4	Dr. Guntupalli Chakravarthi	Professor	4364	Pharmacy	chakra_varthi123@kluniversity.in 8374138048	Member
5	Dr. Kakarla Hari Kishore	Professor	2457	ECE	kakarla.harikishore@kluniversity.in 9440959907	Member
6	Dr. Kothamasu Kiran Kumar	Professor	3168	CSA	kiran5434@kluniversity.in 9441065612	Member
7	Dr. Mohammed Ali Hussain	Professor	3132	IOT	dralihussain@kluniversity.in 7893704888	Member
8	Dr.M. Kishore Babu	Professor	1455	MBA	kishore@kluniversity.in 8008066060	Member
9	Ms. A. Vijaya Ratnam	Psychology Counsellor	8393	VEC	avijayaratnam@kluniversity.in 8106079479	Member
10	Mr. Itta Rudra Murthy	Assistant Professor	7918	Architecture	irudramurthy@kluniversity.in 9849651313	Member
11	Ms. U. Harita	Associate Professor	4697	BES-1	uharita@kluniversity.in 9962840289	Member
12	Dr. V. N. Sailaja	Associate Professor	3664	MBA	drvedalasailaja@kluniversity.in 9491735754	Member
13	Dr. G. Vinodini Devi	Assistant Professor	6957	Law	vinodiniramana7@kluniversity.in 9493400569	Member
14	Mr. Gidyonu Devarakonda	Office Assistant	3211	IOT	dgideon@kluniversity.in 9032937009	Member
15	U. Aparna	Student	2200090024	CSIT III Year	2200090024@kluniversity.in 9573939271	Member
16	K. Karthik Reddy	Student	2300033590	CSE II Year	2300033590@kluniversity.in 7780716404	Student Member
17	B. Gandhi Naidu	Student	2100040179	ECE IV Year	2100040179@kluniversity.in 9676835301	Student Member
18	G. Geethika Reddy	Student	2200620015	Agriculture IV Year	2200620015@kluniversity.in 8328699582	Student Member
19	C. Srilakshmi	Student	2401050004	M. Tech, CSE	2401050004@kluniversity.in 9618497041	PG student Member
20	M.V.S. Jyothi	Student	2202030001	Ph.D. Scholar, CSE	2202030001@kluniversity.in 9704787363	Research Scholar
21	G. Vaishnavi	Student	2400080248	AI&DS I Year	2400080248@kluniversity.in 7382090590	Student Member

The HoDs / Functionaries / In-charges of Offices are requested to ensure that this information is brought to the notice of all the Faculty members / Non-Teaching Staff / Students of their respective departments.

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 Mail & Hard copy to: Hon'ble Vice-Chancellor
 Mail & Hard copy to: Pro Vice-Chancellors



[Handwritten Signature]
 REGISTRAR
Dr. K. SUBBARAO
 REGISTRAR

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Mr. Raja Sekhar, Emp. No. 2482, Jr. Network Administrator (E-mail: rajasekhar_syte@kluniversity.in)
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Mail to: GM-Purchases / Manager-Campus Ambience & Beautification-Mr.T Shakthi Swaroop
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Boys' Hostel / Exam.Sec / Automation / SyTe / ET S&A Groyp / IQAC / VEC / CAES / ASAS /
Intl Relations / Hobby Clubs / Help Desk / PIPS / Women's Forum / Elect.Wing / Security / Canteen
Mail to: All Faculty
Mail to: All Students
Mail to: In-charge Dean (Student Affairs)-D.R.K.R.S.Prasad
Director-SAC
All Faculty members
All Students

ERP
Email sent
26/2/25



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OFFICE OF DEAN STUDENT AFFAIRS

Students Grievances Redressal Committee(SGRC)

Minutes of the meeting Held at Rose Hall Room

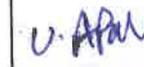
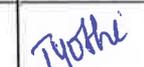
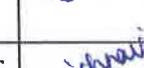
Meeting No	9	Date	27.03.2025
Academic Year	2024-25	Time	11.00AM

Agenda:

1. Review on grievances received during March, 2025.
2. Discussion on any grievances yet to be resolved.
3. Any other information.

Members Present:

S.No	Name of the Faculty/Staff/ Student	Designation	Emp. ID	Dept.	Position	Signature
1	Dr. K R S Prasad	Professor & I/C Dean (Student Affairs)	472	Chemistry	Chairperson	KRSPeels
2	Dr. K. Ruth Ramya	Associate Professor & Associate Dean Student Affairs & Convener WDC	1901	CSE	Convener	KR Ramya
3	Dr. V. Bala Mohan Das	Former VC, Acharya Nagarjuna University			Ombudsperson	—
4	Dr. Guñtupalli Chakravarthi	Professor	4364	Pharmacy	Member	G. Chakr
5	Dr. Kakarla Hari Kishore	Professor	2457	ECE	Member	
6	Dr. Kothamasu Kiran Kumar	Professor	3168	CSA	Member	K. Kumar

7	Dr. Mohammed Ali Hussain	Professor	3132	IOT	Member	
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13	Mr. Gidyonu Devarakonda	Office Assistant	3211	I O Member T		
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OFFICE OF DEAN STUDENT AFFAIRS STUDENT GRIEVANCE REDRESSAL COMMITTEE MINUTES OF THE MEETING HELD AT ROOM NO. C106

Meeting No.	9	Date	27-03-2025
Academic Year	2024-2025	Time	11.00 A.M

Action Taken Report of the Grievances received during the previous month

SAKAMURI NAVADEEP VENKATA SAI (Regd. No (2400031529) raised a grievance through ERP on 04-02-2025 stating that there is some issue related to his CGPA. The issue was forwarded to the Vice Principal, FED & Controller of Examinations. The CGPA issue was resolved, and it is also updated in ERP on 08-02-2025 as per the info given by Dr. V. Krishna Reddy, Vice -Principal, FED. It took 4 days to resolve the issue.

Agenda item-1: Redressal of Grievances Received.

The committee reviewed the redressal of the following grievances:

1. SHAIK ARSHAD (Regd. No. 2200030483) of CSE-honors Department raised a grievance in ERP on 13-03-2025 stating that On the Nallapadu route (8863) during the general shift, the rods beneath the seats are coming loose, creating a safety hazard for passengers. As per the information given by Dr. A V S Ram Prasad, Associate Dean Transport the seats were repaired on 15-03-2025. It took 2 days to resolve the grievance.
2. KOTLA PAVAN RAHUL (Regd. No. 2300069050) of EEE Department raised a grievance in ERP on 15-03-2025 stating that the mat on the first badminton court in the indoor stadium is in poor condition, and the net on the last court is torn. As per the information given by Dr. K. Hari Kishore, Associate Dean Sports necessary maintenance has been completed, including the gumming of the badminton court mat and the replacement of the teared net on 18-03-2025. It took 3 days to resolve the grievance.

Agenda Item-2: Any other item, with the permission of the Chair

There are no other items for discussion.

The meeting was concluded with the Convener thanking the members for their cooperation.

REGISTRAR
Koneru Lakshmaiah Education Foundation
(Deemed to be University)
Green Fields, VADDESARAM-522 302.
Guntur District, Andhra Pradesh.

Dean (SA)
Koneru Lakshmaiah Education Foundation
(Deemed to be University)
Green Fields, VADDESARAM-522502,
Guntur Dist, Andhra Pradesh.



Koneru Lakshmaiah Education Foundation

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Ref: KLEF/RO/SA/CSGRC/Meeting/2024-25

Date: 28-04-2025

Orders of the Hon'ble Vice-Chancellor dt. 28-04-2025

CIRCULAR

Sub: Meeting with Central Level Student Grievance Committee (CSGRC) members

On 29-04-2025 – Communication – Reg.

Ref: Letter received from Dr. K. Ruth Ramya, Assoc. Dean-Student Affairs and forwarded by Dr. K.R.S. Prasad, In-charge Dean (Student Affairs)

This is to inform all faculty, staff & students of KLEF that Central Level Student Grievance Committee (CSGRC) meeting is scheduled to be convened on 29.04.2025 from 11.00 A.M to 11:30 A.M in C106.

All the members of Central Level Student Grievance Committee (CSGRC) listed below shall attend the meeting without fail and any other student, though not a member of the CSGRC committee but has concerns or grievances can also attend the meeting.

Agenda:

1. Schedule of discussion regarding meeting with Ombuds person.
2. Review on grievances received during April,2025.
3. Discussion on any grievances yet to be resolved.
4. Any other information.

Central Level Student Grievance Committee (CSGRC)

S. No.	Name of the Faculty/Staff/Student	Designation	Emp. ID	Dept.	Email Id & Phone Number	Position
1	Dr. K R S Prasad	Professor & I/C Dean (Student Affairs)	472	Chemistry	krsprasad_fed@kluniversity.in 9000090926	Chairman
2	Dr. K. Ruth Ramya	Associate Professor & Associate Dean Student Affairs & Convener WDC	1901	CSE	ramya_cse@kluniversity.in 9440307606	Convener
3	Dr. V. Bala Mohan Das	Former VC ,Acharya Nagarjuna University			vbmdas@rediffmail.com 9848010187	Ombudsperson
4	Dr. Guntupalli Chakravarthi	Professor	4364	Pharmacy	chakra_varthi123@kluniversity.in 8374138048	Member

5	Dr. Kakarla Hari Kishore	Professor	2457	ECE	kakarla.harikishore@kluniversity.in 9440959907	Member
6	Dr. Kothamasu Kiran Kumar	Professor	3168	CSA	kiran5434@kluniversity.in 9441065612	Member
7	Dr. Mohammed Ali Hussain	Professor	3132	IOT	dralihussain@kluniversity.in 7893704888	Member
8	Dr.M. Kishore Babu	Professor	1455	MBA	kishore@kluniversity.in 8008066060	Member
9	Ms. A. Vijaya Ratnam	Psychology Counsellor	8393	VEC	avijayaratnam@kluniversity.in 8106079479	Member
10	Mr. Itta Rudra Murthy	Assistant Professor	7918	Architecture	irudramurthy@kluniversity.in 9849651313	Member
11	Ms. U. Harita	Associate Professor	4697	BES-1	uharita@kluniversity.in 9962840289	Member
12	Dr. V. N. Sailaja	Associate Professor	3664	MBA	drvedalasailaja@kluniversity.in 9491735754	Member
13	Dr. G. Vinodini Devi	Assistant Professor	6957	Law	vinodinirama7@kluniversity.in 9493400569	Member
14	Mr. Gidyonu Devarakonda	Office Assistant	3211		dgideon@kluniversity.in 9032937009	Member
15	U. Aparna	Student	2200090024		2200090024@kluniversity.in 9573939271	Member
16	K. Karthik Reddy	Student	2300033590		2300033590@kluniversity.in 7780716404	Student Member
17	B. Gandhi Naidu	Student	2100040179		2100040179@kluniversity.in 9676835301	Student Member
18	G. Geethika Reddy	Student	2200620015		2200620015@kluniversity.in 8328699582	Student Member
19	C. Srilakshmi	Student	2401050004		2401050004@kluniversity.in 9618497041	PG student Member
20	M.V.S. Jyothi	Student	2202030001		2202030001@kluniversity.in 9704787363	Research Scholar
21	G. Vaishnavi	Student	2400080248		2400080248@kluniversity.in 7382090590	Student Member

The HoDs / Functionaries / In-charges of Offices are directed to ensure that this information is brought to the notice of all the Faculty members / Staff / Students of their respective departments.



REGISTRAR

Dr. K. SUBBARAO
REGISTRAR

Mail & Hard copy to: Hon'ble President, KLEF
 Mail to: Hon'ble Vice-Presidents, KLEF
 Mail & Hard copy to: Hon'ble Pro Chancellor
 Mail & Hard copy to: Hon'ble Vice-Chancellor
 Mail & Hard copy to: Pro Vice-Chancellors
 Mail to: Chief Coordinating Officer-Dr.A. Jagadeesh
 Mail to: Special Officer -Dr.A. Vanl
 Mail to: All Advisors / All Deans / All Principals / All Vice-Principals
 Mail to: All Sr.Directors / All Directors / All Additional Deans / All Associate Deans / Deputy Deans / PR Head
 Mail to: Controller of Examinations-Dr.A.S.C.S.Sastry
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 Mail to: Advisor – NAAC & Hyderabad Operations - Prof. K.Koteswara Rao
 Mail to: All HoDs / All Alternate HoDs / All Dy. HoDs
 Mail to: KL H - Principal Off Campus Centre, Aziz Nagar Campus / KL H - Principal Off Campus Centre, Bowrampet
 Director (Academics) KLEF,GBS,Kondapur-Dr.G. Radha Krishna
 Mail to: KL H HoDs of Off-campus Centres-Aziz Nagar / Bowrampet / GBS Kondapur
 Mail to: KL H Associate Deans of Off-campus Centres-Aziz Nagar / Bowrampet / GBS Kondapur -
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 Mail to: Webmaster-Mr.LV
 Mail to: Chief Technical Officer (CTO)-Mr.A.Satya Kalyan
 Mr. Raja Sekhar, Emp. No. 2482, Jr. Network Administrator (E-mail: rajasekhar_syte@kluniversity.in)
 Mail to: Professor In-charge, EduTech, Animation-Dr. M. Siva Kumar, Assoc. Professor, ECE
 Mail to: GM-Purchases / Manager-Campus Ambience & Beautification-Mr.T Shakthi Swaroop
 Mail to: Professor In-charge, Technical Maintenance / Liberal Arts Club-Dr.R Subhakara Raju
 Mail to: Physical Edn. /Library / Gen.Maintenance / Transport / Construction / Central Stores / Girls' Hostel/
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 Intl Relations / Hobby Clubs / Help Desk / PIPS / Women's Forum / Elecl.Wing / Security / Canteen
 Mail to: In-charge Dean (Student Affairs)-Dr.K.R.S.Prasad
 Dr.K. Rut Ramya, Assoc. Dean (Student Affairs)
 All Faculty members
 All Students



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 E-mail sent
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28/4/25



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Date: 29.04.2025

OFFICE OF DEAN STUDENT AFFAIRS

Students Grievances Redressal Committee(SGRC)

Minutes of the meeting Held at C 106 Room

Meeting No	10	Date	29.04.2025
Academic Year	2024-25	Time	11.00AM

Agenda:

1. Schedule of discussion regarding meeting with Ombuds person.
2. Review on grievances received during April,2025.
3. Discussion on any grievances yet to be resolved.
4. Any other information.

Members Present:

S.No.	Name of the Faculty/Staff/ Student	Designation	Emp. ID	Dept.	Position	Signature
1	Dr. K R S Prasad	Professor & I/C Dean (Student Affairs)	472	Chemistry	Chairman	
2	Dr. K. Ruth Ramya	Associate Professor & Associate Dean Student Affairs & Convener WDC	1901	CSE	Convener	
3	Dr. V. Bala Mohan Das	Former VC ,Acharya Nagarjuna University			Ombudsperson	—
4 ✓	Dr. Guntupalli Chakravarthi	Professor	4364	Pharmacy	Member	

5	Dr. Kakarla Hari Kishore	Professor	2457	ECE	Member	
6	Dr. Kothamasu Kiran Kumar	Professor	3168	CSA	Member	K. Kothamasu
7	Dr. M. Kishore Babu	Professor	1455	MBA	Member	
8	Ms. A. Vijaya Ratnam	Psychology Counsellor	8393	VEC	Member	
9	Mr. Itta Rudra Murthy	Assistant Professor	7918	Architecture	Member	
10	Ms. U. Harlta	Associate Professor	4697	BES-1	Member	U. Harlta
11	Dr. V. N. Sailaja	Associate Professor	3664	MBA	Member	Sailaja.
12	Mr. Gidyonu Devarakonda	Office Assistant	3211	IOT	Member	D. Giddu
13	U. Aparna	Student	2200090024	CSIT III Year	Member	U. Aparna
14	K. Karthik Reddy	Student	2300033590	CSE II Year	Student Member	Karthik.
15	B. Gandhi Naidu	Student	2100040179	ECE IV Year	Student Member	B. Gandhi
16	G. Geethika Reddy	Student	2200620015	Agriculture IV Year	Student Member	Geethika Reddy
17	C. Srilakshmi	Student	2401050004	M. Tech, CSE	PG student Member	
18	M.V.S. Jyothi	Student	2202030001	Ph.D. Scholar, CSE	Research Scholar	Jyothi
19	G. Vaishnavi	Student	2400080248	AI& DS I Year	Student Member	AB.

OFFICE OF DEAN STUDENT AFFAIRS
STUDENT GRIEVANCE REDRESSAL COMMITTEE
MINUTES OF THE MEETING HELD AT ROOM NO. C106

Meeting No.	10	Date	29-04-2025
Academic Year	2024-2025	Time	11.00 A.M

Action Taken Report of the Grievances received during the previous month

1. SHAIK ARSHAD (Regd. No. 2200030483) of CSE-honors Department raised a grievance in ERP on 13-03-2025, stating that On the Nallapadu route (8863) during the general shift, the rods beneath the seats are coming loose, creating a safety hazard for passengers. As per the information given by Dr. A V S Ram Prasad, Associate Dean Transport the seats were repaired on 15-03-2025. It took 2 days to resolve the grievance.
2. KOTLA PAVAN RAHUL (Regd. No. 2300069050) of EEE Department raised a grievance in ERP on 15-03-2025 stating that the mat on the first badminton court in the indoor stadium is in poor condition, and the net on the last court is torn. As per the information given by Dr. K. Hari Kishore, Associate Dean Sports necessary maintenance has been completed, including the gumming of the badminton court mat and the replacement of the teared net on 18-03-2025. It took 3 days to resolve the grievance.

Agenda item-1: Redressal of Grievances Received.

The committee reviewed the redressal of the following grievance:

1. HARSHIT RAJ (Regd. No.2400030759) of CSE-Honors raised a grievance on 15-04-2025 stating that In End Sem Exam, I have applied for Revaluation in Math Subject Which was not checked correctly after Revaluation his marks has increased but his C.G.P.A has not increased, He have got 29 marks in end Sem after Revaluation his Marks has increased upto 34 total 5 marks has increased but his C.G.P.A not increased. The grievance was forwarded to Dr. A. C. S. Sastry, Controller of Examinations, who clarified on 18-04-2025 that a 5-mark increase does not directly affect the CGPA. Instead, CGPA changes depend on factors such as the number of subjects in the semester, their respective credits, and whether the marks lead to a change in the letter grade (e.g., from B to A). These factors explained why there was no change in the CGPA. The grievance was resolved within three days.

Agenda Item-2: Any other item, with the permission of the Chair

There are no other items for discussion.

The meeting was concluded with the Convener thanking the members for their cooperation.


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