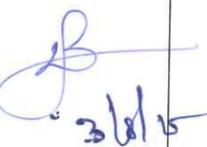


- AUGUST 2026

Details of the Grievant	Description of Grievance Raised	Received from DSGRC/ Received by CSGRC	Online/ Offline	Action Taken	Grievance Received Date & Sign	Name of the authority to whom the grievance was assigned	Grievance Resolved Date & Sign	No. of Days Taken to resolve the Grievance	Pending/Resolved	Remarks
<p>9247228572 - mother 7416096664</p> <p>J. Veda Suhas Kulkarni 2300031649 CSE-1</p> <p>V-ifu 7/15 Room changed</p>	<p>I'm writing to bring to your immediate attention a serious concern regarding the environmental conditions in Lab L715.</p> <p>It has become exceptionally hot in the lab—temperatures have consistently exceeded safe and comfortable levels. At the same time, the air feels stagnant and suffocating, making it difficult for personnel to focus on their work and even raising health concerns. Kindly request to on the ACs or any alternative to resolve the issue</p>	CSGRC	Online [ERP]	<p>We will add few pedestrian fans to make some comfort before we doled</p>	02-08-2025	Dr. D. Seshi Reddy, Prof. I/C Electrical Maintenance.	 3/8/15	10 days	Resolved	

MD ZOHAIB
SHAREEF
23914050318
MBA HR and 2yr
OL/ODL

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	<p>I am writing to raise a serious concern regarding the recent supplementary exam results. I appeared for the 7th semester supplementary exams and successfully cleared 6 out of the 7 papers. However, I am surprised and disappointed with the result of the Business Legislation exam. I am confident about my performance in that paper and strongly believe there may be an error in the evaluation.</p> <p>I have already reached out to my course coordinator and student support team, but unfortunately, I have not received any clear or helpful information. My query is being forwarded from one person to another without any proper response. As students, we are facing a lot of confusion due to this lack of clarity. Each time we ask for support, we receive no proper answers—only that our issue is being "forwarded" again. This kind of situation is very disappointing and unexpected from an institution like KL University. From the beginning, many students, including myself, have faced various issues, and this lack of proper communication is only adding to our frustration.</p> <p>I sincerely request you to kindly recheck my Business Legislation exam paper. I have completed all course requirements on time and genuinely believe I have done well in that subject.</p>	CSGRC	Online [Mail]	<p>Student Answer Scripts are verified and as per his performance in exam of Business Legislation the marks obtained are correct.</p>	03-08-2025	Dr. M. V. Naresh, Asst. Director, OL/ODL & Dr. A C S Sastry, COE	19/8/25 M. V. Naresh 4/8/25	1 Day	Resolved	

Slud on mt 26

Mail

9473056319
Valurouthu Jashwanth,
2300033249
CSE-1

Jashwanth
Sahin Kalyan

In Room R101, we have CRT classes throughout the day. It becomes very hot and humid during this time, making it difficult to concentrate and learn effectively. On 5/8/2025, there were also many small flies in the classroom, which added to the distraction. We kindly request that the AC be turned on in the room during the summer.

CSGRC

Online [ERP]

We explore the possibility by discussing with the concerned. & Encls for an apprf

05-08-2025

Dr. K. R. S. Prasad,
I/C Dean SA

KRSP Resd
2/8/25

2 days

Resd

No.
No.
No.

9303809647

Vignesh Pinni,
2401050015
M. TECH CSE

R. Vignesh

I'm currently staying in Tulip Hostel, Room No. 311. Our room is a 3-sharing room, but we were provided with only 2 keys. I have already approached the warden and was informed that only 2 keys are available. However, as three students are staying in the room, we are facing continuous inconvenience in coordinating and managing the keys. I kindly request you to provide us with a suitable solution, such as arranging an additional duplicate key or suggesting an alternative.

CSGRC

Online [ERP]

Duplicate key will be arranged. Necessary approvals are obtained & Approvals is taken. Excls for an apprf is ready

05-08-2025

Dr. K. R. S. Prasad,
I/C Dean SA

KRSP Resd
1/8/25

2 days

Resd

apprf not

Vignesh

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No 6360612006 Monday No Shreyash, 2400030189 No II B.Tech, CSE Shreyash	I want to bring to your notice that delivery agents (from Flipkart, Amazon, etc.) who come to KL University have recently started asking for extra money — ₹50 as a "service charge". They are collecting this amount from everyone, even though we already pay the full price online for our orders. When we ask why, they say, "If you want your order, pay the extra amount, or we will return it." They are taking the extra money in their personal accounts, which seems unfair and possibly fake.	CSGRC	Online [Mail]	We have instructed not to collect extra money from any student and at the same time the person who has collected service charge was removed.	07-08-2025	Dr.K R. S. Prasad, I/C Dean SA	KRSP/Resolved	1 day 8/8/25	Resolved	enkata Rama Shanmukh, 01, Eshan mar, 11 Anuk
Annapurna Sinha 2100032536, CSE-1 9546443098 spoke with about & talk with the student	I require my Transfer Certificate (TC), but I have been informed that the caste category in my ERP profile must be updated before it can be issued. I belong to the Open Category (OC). Kindly update the caste category field in the ERP at the earliest so that I can proceed with the TC request.	CSGRC	Online [Mail]	She shown the proof & updated in ERP by KASPSA	TC taken on 11/8/25 07-08-2025	Dr. P S V S Sridhar, Associate Dean SA & L. Venkat. Associate Software Engineer, ERP Team.	11/8/25 P/S/Resolved	9 days	Resolved	Student submitted proof of caste
Banoo Banoo, OI/ODL	I enrolled with KL University on 21st June 2025 and successfully made a payment of ₹16,500. However, I would like to withdraw my application (Registration No: KL-HCL-B2025-1238) as I have already enrolled in another program. This payment was made in duplication. As discussed, please find my account details below for processing the refund: Acc no-922010066365048 IFSC code-UTIB0001814 Account holder name-Banoo Bank name-	CSGRC	Online [Mail]	Student refund process was completed on 19/8/25	07-08-2025	Dr. M. V. Naresh, Asst. Director, OI/ODL	19/8/25 M/V/Resolved	12 days	Resolved	

ing/R
Remarks

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Karla Venkata Rama Sai Pavan Shanmukh, 2300090201, CS&IT <i>JKR Shanmukh</i>	I have not used atleast the 1% of the cloud storage provided to students(1GB /100 GB) But the files are not syncing and the OneDrive is throwing an error that the cloud storage is full. So I request you to see into this issue as soon as possible. Screenshots are provided for verification in the below PDF.	CSGRC	Online [ERP]	<i>It will take some time since our organization one drive space have over 100GB. Deleted some files from OneDrive & these files are supplied</i>	20-08-2025	Dr. K. R. S. Prasad, I/C Dean SA & Dr. T. Ravi Kumar.	<i>[Signature]</i>	<i>25/8/25</i> <i>5 Days</i>	<i>5 Days Resolved</i>	
Kollipara Eeshan Venkat Kumar, 2400032011 CSE-1 <i>Eeshan 850019541</i> <i>8333051038</i>	In class C423 fan is not working	CSGRC	Online [ERP]	Fan is Repaired.	21-08-2025	Dr. G. Ramakrishna Prasad, Associate Dean P & D.	<i>[Signature]</i>	<i>1 Day</i>	<i>Resolved</i>	



Koneru Lakshmaiah Education Foundation

(Category -1. Deemed to be University estd. u/s. 3 of the UGC Act, 1956)

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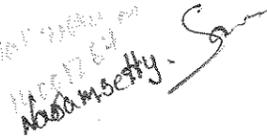
GRIEVANCES FOR THE MONTH OF AUGUST, 2025 from 26-08-2025 to 30-08-2025)2025

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7892668861 8639660561 2300033302, TIRUMALASETTI SATHYANARAYAN A BABU, CSE-1 <i>Sathyanarayana</i>	C 625 ac pls switch on ac .all the sections of crt in clusters 1 was have there ac requesting to on the ac	CSGRC	Online [ERP]	Management approval required & turn ON AC in any CRT taking classrooms & extra classes	26-08-2025	Dr. D. Seshi Reddy, Prof. I/C Electrical Maintenance.	<i>[Signature]</i>	28/8/25 2 Days	Resolved	
2500032302, 99511 SHAIK MOHAMMAD FOUSIF REHAN CSE-1 <i>Sh MD Rehan</i>	807674742-5 Sir my LMS not opening with default password pls look into my issue and solve as soon as possible for id:2500032302	CSGRC	Online [ERP]	Password already resetted.	26-08-2025	Prof. HariKiran Vege-Addl Dean Academics	<i>[Signature]</i>	28/8/25 1 Day	Resolved	
2400080210, 93479 BHUVANA <i>B. Subbar</i> SUDHEER, CSE-1	Sgpa of summer term are not added to cumulative gpa	CSGRC	Online [ERP]	SGPA. added to his cumulative GPA (Summer Term)	29-08-2025	Dr. Suman , Director-Evaluation	<i>[Signature]</i>	2 Days	Resolved	Summer Te 2nd Year Present - C
brahim Hussain Enrollment No: 23914110081, DL/ODL Specialization: Logistics and Supply Chain Management). <i>Hussain</i>	I appeared for my supplementary examination in Business Economics, but the result is showing me as failed. I am confident that I should have secured at least the minimum passing marks. I had already spoken to Shukla Sir regarding this issue, but I have not received any response. It is very disappointing that neither the faculty members nor the coordinators are taking responsibility, and the matter is only being passed from one person to another without any resolution. This situation is very concerning and unacceptable, as it directly affects my academic progress and preparation for the next semester. I kindly request you to review the matter and provide a prompt resolution.	CSGRC	Online [Mail]	Your results are updated in ERP kindly verify	29-08-2025	Dr. M V Naresh, Assistant Director, OL/ODL	<i>[Signature]</i> 31/8/25	2 Days	Resolved	

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<p>Marium Fatima (Enrollment No: 23914090050, Specialization: Digital Marketing).</p> <p>OL/ODL</p> <p><i>Fatima</i></p>	<p>I am Marium Fatima (Enrollment No: 23914090050, Specialization: Digital Marketing).</p> <p>I recently appeared for my supplementary examinations, specifically for the following subjects:</p> <ol style="list-style-type: none"> 1. Business Economics 2. Business Resource Methodology <p>However, the results for these two subjects have not been updated till now. I am confident that I have passed these exams, but despite following up and even speaking with the coordinator, I have not received any clear information. Unfortunately, no faculty member has taken responsibility for addressing this issue, nor has there been any communication regarding the delay in result updates. I kindly request you to look into this matter at the earliest and update my results. I expected better clarity and accountability from KL University, and I sincerely hope this issue will be resolved without further delay. Looking forward to your prompt response.</p>	CSGRC	Online [Mail]	Your results are updated in ERP	29-08-2025	Dr. M V Naresh, Assistant Director, OL/ODL	<i>Be...</i>		Resolved

Pending/Resolved

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<p>Syed Gulam Sabir Hussain 23914080241 MBA (Data Science) program</p> <p><i>S. Gulam Sabir</i></p>	<p>I am writing to raise concerns regarding my recent exam results, which seem to have discrepancies and lack official communication or clarity. Below are the key issues I am facing:</p> <p>1. Business Economics (Supply Exam): I recently wrote the supply exam for Business Economics and am confident that I passed, at least by the minimum required marks. However, the result is still showing as "Fail." There has been no update or correction made so far, and I have received no communication regarding revaluation or clarification.</p> <p>2. Management Research Project (4th Semester): I am surprised to see a "Fail" status in the 4th-semester project, even though the 4th-semester exams are not yet completed. I submitted the project within the given deadline. It is unclear how I can be marked as failed when the evaluation should not be finalized yet.</p> <p>3. Lack of Official Communication: So far, only the 1st-semester results were shared in the group. After that, there have been no further official updates regarding results or next steps. I have tried reaching out to coordinators, but no one has provided a clear solution or guidance.</p> <p>This situation is causing a lot of confusion and stress, especially as I believe I have met the minimum requirements to pass. I kindly request you to urgently look into these issues and provide clarification on the following:</p> <ul style="list-style-type: none"> Status and re-evaluation of my Business Economics exam. Clarification on how the Management Research Project was evaluated and marked. Official update on pending results and next steps. 	<p>CSGRC</p>	<p>Online [Mail]</p>	<p>Business Economics Supply Exam results were updated in ERP. MRP is offered in sem III & IV as MRP I and MRP II. MRP II results are not yet announced. Given results are for MRP I.</p>	<p>29-08-2025</p>	<p>Dr. M V Naresh, Assistant Director, OL/ODL</p>	<p>CSGRC</p> <p><i>Bendur</i></p>			

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 Chiranjeevi Kothapalli Emp ID: 9054, BES_1 9550918501	Need new thread for Id card as previous thread clip damaged.	CSGRC	Online [ERP]	New ID card Thread taken by faculty	30-08-2025	Dr. K. R. S. Prasad, I/C Dean SA & Mr. Srinivas ID Cards Division	 30/8/25	Same day	Resolved
9949387280 NARAMSETTY SANJANA. Application Number: KL-2503832  Naramsetty Sanjana	As per our discussion, we got admission in another college i.e Mallareddy Vishwavidyapeeth with lower fee structure in CSE. Hence requesting you please refund my admission fee which I have paid in your college at the earliest. I am herewith attaching the required documentation to process this refund. Please note in my bank account the IFSC Code is changed because I have shifted from one branch to another. My correct IFSC Code is mentioned in the cancellation form and attached bank statement proof for your reference. Student Name : NARAMSETTY SANJANA. Application Number : KL-2503832	CSGRC	Online [Mail]	Amount is credited to the student's bank account. Confirmed by parent (father)	30-08-2025	Dr. K. R. S. Prasad, I/C Dean SA & Dr. J Srinivasa Rao, Director Admissions	 1/9/25	1 Day	Resolved