

December 2025

Details of the Grievant	Description of Grievance Raised	Received from DSGRC/ Received by USGRC	Online/ Offline	Action Taken	Grievance Received Date & Sign	Name of the authority to whom the grievance was assigned	Grievance Resolved Date & Sign	No. of Days Taken to resolve the Grievance	Pending/ Resolved	Remarks
KOLLIPARA EESHAN VENKAT KUMAR, 2400032011, CSE-1 <i>833303 4038</i>	C109 charging sockets fixed for chairaren't working.	USGRC	Online [ERP]	<i>Problem resolved</i>	2026-02-12	Seshi Reddy Daka	<i>[Signature]</i> 14/2/26	<i>14-02-26</i> <i>2 Days</i>	<i>Resolved</i>	

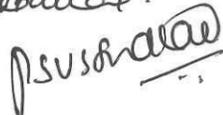
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RUDRAMSH REDDY PINGALI, 2400030638, CSE-3 <i>9491547516</i>	Library Wi-Fi connectivity is very unpredictable and often not working properly. The internet speed is slow and unstable, which makes it difficult to study, complete online tasks, and work efficiently. Kindly improve the Wi-Fi stability and speed, especially on the ground floor.	USGRC	Online [ERP]	<i>Better, Student is advised to utilize 2nd floor Digital library</i> <i>[Signature]</i> <i>03/03/2026</i>	2026-02-12	Rama Krishna Prasad Guda	<i>[Signature]</i> 13/2/26	<i>1 Day</i>	<i>Resolved</i>	

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<p>Jitheswar Sai Chathan 2420030078 CSE, KLH, Bachupallu 7337027011</p>	<p>I am writing to formally bring to your notice an issue regarding the collection of my 1st year memo.</p> <p>My memo was issued on 30 December. I approached the examination cell to collect it on 14 February. During this process, I was informed by the staff member concerned in the examination cell, Mr. Venkata Ramaiyah, that I must pay a fine of Rs. 1000 for delayed collection.</p> <p>Additionally, I was instructed to obtain a letter and signature from my HOD as a requirement for issuing the memo.</p> <p>To my knowledge, no prior circular, notification, or official communication was issued informing students about:</p> <ol style="list-style-type: none"> 1. Any penalty for delayed collection of memos, or 2. The requirement of obtaining an HOD letter for this purpose. <p>I respectfully request the university to kindly clarify the official rule or notification under which these requirements are being imposed. If no such prior notification exists, I request that the fine may please be reconsidered and the additional requirement reviewed.</p> <p>I sincerely hope this matter can be resolved at the university level itself. However, if required, I am prepared to approach higher authorities through appropriate channels for further clarification.</p>	USGRC	Online [Mail]	<p>The student belongs to KLH concerned Arinai concerned issue has been resolved.</p>	14/02/2026	Dr. M. Suman	<p><i>[Signature]</i> 15/2/26</p>	1 Day	Resolved	

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9791747992 N. Ganesh Priyan 20923040010 MBA online	I am writing to formally log a grievance regarding the withholding of my degree certificate due to a clerical error in my fee records. Despite having completed all academic requirements and settled my final dues on, my student portal still reflects an outstanding balance. Consequently, I am unable to receive my degree certificate, which is causing significant delays in my professional career.	USGRC	Online [Mail]	<i>fee due Issue is resolved & certificates dispatch students is in process. as per the student information through phone</i>	17/02/2026	Raja Sekhara Prasad Kottapalli	<i>KRSP Resolved 18/2/26</i>	<i>3 Days</i>	<i>Resolved</i>	<i>no Syn of student as he is in Simba - He is Chamech over phone</i>

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<i>S. Anu Harshitha</i> S. Anu Harshitha 2300030041 CSE <i>9848912342</i>	I am S. Anu Harshitha, a student of KL University with the ID number 2300030041, admitted in the year 2023. I need my 10th and inter Long Memo for the purpose of passport verification. I kindly request you to provide me with the soft copy of the 10th and the Long Memo at the earliest convenience. Please let me know if any further details or documents are required from my side to process this request	USGRC	Online [Mail]	<i>Soft copy of certificates send to her mail id</i>	17/02/2026	Raja Sekhara Prasad Kottapalli	<i>KRSP Resolved 18/2/26</i>	<i>1 Day</i>	<i>Resolved</i>	

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 SAI SURCHIT DAS, 2300080112, AI&DS 833399559	<p>I have already paid my hostel fees, however, the payments page is still showing the amount as due. I previously spoke with the hostel management regarding this issue.</p> <p>Last semester, I was not staying in the campus hostel. I have now moved to Tulip Hostel. As informed, I was required to pay only 65% of the half-semester fee, and the required amount has already been paid. I kindly request you to look into this matter and update the payment status on the portal at the earliest. Please let me know if any additional information or proof of payment is required from my side.</p>	USGRC	Online [ERP]	<i>fee Payment details updated in ERP & the issue is resolved.</i>	2026-02-19	Raja Sekhara Prasad Kottapalli	<i>KRS Prasad 20/2/26</i>	1 day	Resolved	

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 MADALA DEVENDRA PRASAD, 2200030138, CSE-1 9701772245	Actually TULIPS RESIDENCY in Room no 118 - A not tulips hostel was not listed in this group name so i have selected the general grievances, Today during 9.55 PM I have posted my face biometric at 4th floor but after 10.30 PM my floor warden sir called me and he asked me why you didn't post the attendance I told I have posted the attendance and the thing is they are saying that tomorrow respective dean student affairs sir is going to suspend me sir why the sir is going to suspend me i don't know actually it was machine fault because daily this problem was facing some of the students so i am kindly requesting sir don't suspend me for this kind of matter I hope you can understand my problem sir.	USGRC	Online [ERP]	Counseled student to give face scanning individual. 	2026-02-20	Raja Sekhara Prasad Kottapalli	 22/2/26	2 Days	Resolved	

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PUJARI ROHINI, 2200031769. CSE-1 - 7989542127 <i>Rohini</i>	We request you to arrange buses at 3:30 PM for students, as has been arranged for the staff	USGRC	Online [ERP]	<i>Buses are arranged.</i>	2026-02-26	A.V.S Ram Prasad	<i>28/2/26</i>	<i>2 Days</i>	<i>Resolved.</i>	