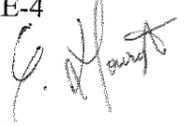


Details of the Grievant	Description of Grievance Raised	Received from DSGRC/ Received by USGRC	Online/ Offline	Action Taken	Grievance Received Date & Sign	Name of the authority to whom the grievance was assigned	Grievance Resolved Date & Sign	No. of Days Taken to resolve the Grievance	Pending/ Resolved	Remarks
<p>4050300951</p> <p>PRINCE KUMAR, 2100530042, B.Pharmacy 8809514473</p> <p>Passed out Student</p>	<p>Many times, I paid 5 rupees at the place of 500 for my condonation fine.</p> <p>Please generate my due amount in ERP for payment. I completed no due. But degree i need give me</p>	USGRC	Online [ERP]	<p>PC also taken by Student - Ph</p> <p>Grievance is resolved</p>	07-01-2026	Dr. K. R. S. Prasad, I/C Dean, SA.	9/1/26	2 days	resolved	<p>This student already taken cmm/pc on 29/7/25 as per EXAM Section information</p> <p>Speculer clodur Syn</p> <p>Passed out</p> <p>He is Inform over phone</p>

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<p>Thank you for sharing the action taken report regarding the grievance raised for the delay in the issuance of the MBA-HR Provisional Certificate.</p> <p>As mentioned in your email, it was communicated that due to a technical issue in the ERP system, the issuance of the Provisional Certificate would take approximately 15-20 days. However, I would like to respectfully inform you that more than one month has passed since this communication, and I have still not received the Provisional Certificate.</p> <p>Further, it is almost nearly one year since I completed my MBA, and till date, I do not have any valid official documents to prove that I have successfully completed my MBA program. In addition to the Provisional Certificate, I am also yet to receive the CMM Certificate, Professional Certificate, and OD (Original Degree) Certificate.</p> <p>I kindly request you to please provide an update on the issuance of the above-mentioned certificates, as the absence of these documents is causing difficulty in fulfilling my academic and professional requirements.</p>	USGRC	Online [Mail]	<p>Technical issue is resolved and student can take gradesheet, PC & CMM.</p> <p>Dr. K. R. S. Prasad 29/01/26</p>	09-01-2026	Dr. K. R. S. Prasad, I/C Dean, SA.	29/1/26	10 days due to Pongal holidays	Resolved.	<p>He is Defiant over phone because he is Distress Education student. No sign of Growth</p>

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<p><i>Mustafa</i></p> <p>ATAUL MUSTAFA, 2100099010, CS&IT 8578901460</p>	<p>Registered but Missing in Exam: 20UC1202 Result Not Yet Declared: 20UC1202</p> <p>Previously result was released for this subject with O Grade</p> <p>2100099010 ATAUL MUSTAFA 20UC1202 ENGLISH. PROFICIENCY O 10 2 P 2021 -2022 Even Sem.</p>	USGRC	Online [ERP]	<p><i>As per the ERP as on date (23/10/26) there is no registration for the specified course. Student has to meet concerned department HOD & the result is declared & he is passed in the subject.</i></p>	13-01-2026	Dr. M. Suman, Director- Registrations & Examinations	<p><i>[Signature]</i></p>	<p><i>19/1/26</i> <i>Days</i></p>	<i>Resolved</i>	

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PILLI VISWA SINDHU SRI, 2400032380, CSE-4 <i>Pillu</i>	All my odd semester results are released but the courses are not added to previous year result in the ERP under My CGPA	USGRC	Online [ERP]	<i>Issue resolved</i>	23-01-2026	Dr. M. Suman, Director- Registrations & Examinations.	<i>[Signature]</i>	<i>27/1/26</i> <i>days</i>	<i>resolved</i>	

Details of the Grievant	Description of Grievance Raised	Received from DSGRC/ Received by USGRC	Online/ Offline	Action Taken	Grievance Received Date & Sign	Name of the authority to whom the grievance was assigned	Grievance Resolved Date & Sign	No. of Days Taken to resolve the Grievance	Pending/ Resolved	Remarks
7396597587 MOURYA GAJJARAPU, 2200032177, CSE-4 	I was not able see my correct CGPA and it was not even displaying my results of my all my subjects which i have return from my first year and when I'm clicking on MY CGPA its not showing my CGPA its showing 0 so make sure I get my correct CGPA and all my subjects results ASAP.	USGRC	Online [ERP]	Issue resolved	27-01-2026	Dr. M. Suman, Director- Registrations & Examinations		1 day 28/1/26	resolved.	