

JULY

2025

20 DETAILS OF THE GRIEVANCE	DESCRIPTION OF GRIEVANCE	RECEIVED FROM	ONLINE/OFFLINE	ACTION TAKEN	GRIEVANCE RECEIVED DATE	NAME OF AUTHORITY	GRIEVANCE RESOLVED		PENDING
							DATE	NO OF DAYS	
AMIT KUMAR KAR, Emp.ID: 8995,CSE-2 <i>AMK</i>	provide one more faculty sitting chair into room no C206. In this room, the number of chairs is one less than the number of faculties	CSGRC	Online [ERP]	Arranged a chair to the faculty	16-07-2025	Dr. G. Rama Krishna Prasad, Associate Dean P & D.	<i>Resolved</i> <i>28/7/25</i>	2 days	Resolved
Pradeep Kumar Jujjavarapu, Regd. No. :2401050116 CSE-1, <i>J. pradeep kumar</i>	'm J.PRADEEP KUMAR, currently I am pursuing my masters in computer science. I have recently joined in campus hostel i.e, TULIP BOYS HOSTEL. I'm currently facing problem regarding the wifi speed in my room which is 311. In my room there is no wifi modem to facilitate and to boost the network speed. I request you to add a modem to our room 311 of TULIP BOYS HOSTEL. or increase the speed of the network. Please solve the problem as soon as possible.	CSGRC	Online [ERP]	The modem is placed in an alternate flats. It is understand that there is no restrictions on speed across the campus the strategy was found to be satisfactory.	16-07-2025	Dr. K. R. S. Prasad, Addl. Dean Student Affairs	<i>K.R.S. Prasad</i> <i>24/7/25</i>	8 days	Resolved
K B Venkata Brahma Rao, Emp.ID: 7239,CSE-2 <i>KB</i>	Room No. C617 is not having the sufficient seating capacity to conduct the lab for 72 students . Course details are: 24AD2103 - Database Management Systems - Section: 210 - Thursday - Time: 03:50pm to 05:30pm slot. Kindly resolve the issue. Ohterwise students are leaving from the class after taking attendance.	CSGRC	Online [ERP]	The actual capacity is 40 for that lab. But on the said by one extra section students came to lab due to clash in timetable. Immediately by the time table team.	18-07-2025	Prof. V. Hari Kiran Vege, Addl. Dean Academics	<i>Resolved</i> <i>20/7/25</i>	2 days	Resolved.
Karthik Jayavarapu, Emp.ID: 8068,CSE-4 9848464061 <i>J. Karthik</i>	This is Dr. J. Karthik, i am teaching DBMS course in Room No L311 every week The projector screen quality is not good and content is not properly visible to all the students in class	CSGRC	Online [ERP]	Projector is working Dec h sunlight directly falling on board. Cables were arranged	19-07-25	Dr. G. Rama Krishna Prasad, Associate Dean P & D.	<i>M</i> <i>22/7</i>	3 days	Resolved

Resolved
Pending **23**

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Prashant Singh, Regd. No. :2400032885 CSE-3, 7348493952 Guj	24AD2103-L - S-209 - RoomNo-R201D There is less seating capacity and very congestion while database class of my section 209 at room number R201D. students were very uncomfortable and congested while studying... Please change our classroom to a bigger classroom for smooth running of classes	CSGRC	Online [ERP]	Room shifted to required capacity.	21-07-25	Dr. M. Suman Maloji, Vice-Principal, College of Engineering.	23/07 2 days	Resolved	
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Gurram Harini Regd. No. 2400031222 CSE-2 9885526 K. Harini 834979	Nallapadu - vengalypalem x road route bus doesn't have sufficient places to students	CSGRC	Online [ERP]	Data verified and only 45-50 students are boarding that bus.	23-07-25 K.P.J.	Dr.A.V.S Ram Prasad, Associate Dean, Transport.	25/7/25 2 days	Resolved	
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Brugumalla Lakshmi Likhitha, Regd.No. 2300560099 KLUBS 6304130634 K. Lakshmi	Nallapadu-vengalypalem x road bus doesn't have sufficient places for students. Please do look after this issue and do please resolve this issue	CSGRC	Online [ERP]	Buses are having less capacity. But only max. of 45-50 students are boarding that bus. Center - 1 Students now resolved	23-07-25 K.P.J.	Dr.A.V.S Ram Prasad, Associate Dean, Transport.	25/7/25 2 days	Resolved	
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Details of the Grievant	Description of Grievance Raised	Received from DSGRC/ Received by CSGRC	Online / Offline	Action Taken	Grievance Received Date & Sign	Name of the authority to whom the grievance was assigned	Grievance Resolved Date & Sign	No. of Days Taken to resolve the Grievance	Pending/ Resolved	Remarks
Kishore Dasari, Emp.ID: 8106, CSE-4 9398458788 K. Dasari	Create Profiles For Transfer Students. Pfa.	CSGRC	Online [ERP]	Profiles of University transfer students is not created due to date mismatch in their admission tickets	25-07-25 K.P.J.	Dr. M. Suman Maloji, Convenor Admissions.	18	3 days	Resolved	