



Koneru Lakshmaiah Education Foundation

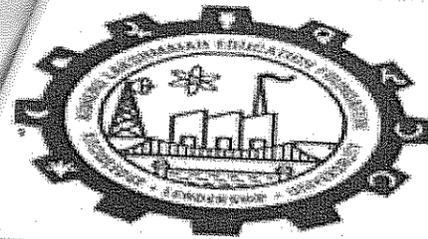
(Category -1, Deemed to be University estd. u/s. 3 of the UGC Act, 1956)

Approved by AICTE ISO 21001:2018 Certified
 Campus: Green Fields, Vaddeswaram - 522 302, Guntur District, Andhra Pradesh, INDIA.
 Phone No. +91 8645 - 350 200; www.klef.ac.in; www.klef.edu.in; www.kluniversity.in
 Admin Off: 29-36-38, Museum Road, Governorpet, Vijayawada - 520 002. Ph: +91 - 866 - 3500122, 2576129

GRIEVANCES FOR THE MONTH OF OCTOBER 2025 (01-10-2025 to 15-10-2025)

Details of the Grievant	Description of Grievance Raised	Received from DSGRC/ Received by CSGRC	Online/ Offline	Action Taken	Grievance Received Date & Sign	Name of the authority to whom the grievance was assigned	Grievance Resolved Date & Sign	No. of Days Taken to resolve the Grievance	Pending/ Resolved	Remarks
8374546765 TURLAPATI VENKATA SRINIVAS 2300090326 CS&IT	i was detained in 23EC2210A course and they have registered 23EC2210R in summer term i have completed the course but it still showing detained in my cgpa	CSGRC	Online [ERP]	A course registration mode will reflect as he has detained. we cannot remove registered data as it is already registered.	08-10-2025	Dr. Suman Maloji, Director, Registrations Exams /& Evaluations	[Signature] 9/10/25	1 Day	Resolved	
2184891809 THALLA MANIVARDHAN REDDY, 9919031399 2400040242, ECE T.H.V. Reddy	Wifi problem not coming Asawali ID1	CSGRC	Online [ERP]	NO clarity in description give correct location details. admin is not verified and the issue was resolved	08-10-2025	Dr. K. R. S. Prasad, I/C Dean, SA	KRSP [Signature] 9/10/25	1 Day	Resolved	

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GRIEVANCES FOR THE MONTH OF OCTOBER 2025 (15-10-2025 to 30-10-2025)

Details of the Grievant	Description of Grievance Raised	Received from DSGRC/ Received by CSGRC	Online/ Offline	Action Taken	Grievance Received Date	Name of the authority to whom the grievance was assigned	Grievance Resolved Date & Sign	No. of Days Taken to resolve the Grievance	Pending/ Resolved
Vikash Kumar VIKASH - KUMAR, 2200090248, CS&IT 9262625593-f 9060907001-2	my official name as per the marksheet is Vikash Kumar (First name + Last Name), There is no middle name, but in ERP and everywhere (-) is mentioned as middle name. Kindly change it.	CSGRC	Online [ERP]	Grievance Resolved on 14-10-25	13-10-2025	Dr. Suman Maloji, Director, Registrations Exams /& Evaluations	[Signature] 14/10/25	1 Day	Resolved
JALLOW TAIBATOU A, 2400560314 7326552089	I was registered for LCM My CGPA is not posted which is resolve do my course BBA	CSGRC	Online [ERP]	Grievance Resolved	15-10-2025	Dr. Suman Maloji, Director, Registrations Exams /& Evaluations	[Signature] 17-10-25	2 Days	Resolved
KOLLIPARA EESHAN VENKAT KUMAR 2400032011 8333034038 Ganhanik Code Tambu	Room Number: C621B2 network issue I kindly request you repair the wifi or else change the room Skill Exam Paper not loading properly - 5 days week	CSGRC	Online [ERP]	Resolved 18/10	17-10-2025	Dr. K. R. S. Prasad, I/C Dean, SA	KRS Resolved 18/10/25	1 Day	Resolved
PUNYALA RAMADEVI Emp ID:8059 7992752406	kindly issue new id card	CSGRC	Online [ERP]	Resolved [Signature]	18-10-2025	Dr. V. Srikanth, Dean, F&SA	[Signature] 19/10/25	1 Day	Resolved
CHALLAGULLA NITHIN 2200031947 9908041736 ch.Nithin	L302 wifi problem Every day 3:30 to 5:20 class laptop project paper not opened properly	CSGRC	Online [ERP]	Resolved 3/11	24-10-2025	Dr. K. R. S. Prasad, I/C Dean, SA	KRS Resolved 3/11/25	10 Days	Resolved



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GRIEVANCES FOR THE MONTH OF OCTOBER 2025 (15-10-2025 to 30-10-2025)

Details of the Grievant	Description of Grievance Raised	Received from DSGRC/ Received by CSGRC	Online/ Offline	Action Taken	Grievance Received Date & Sign	Name of the authority to whom the grievance was assigned	Grievance Resolved Date & Sign	No. of Days Taken to resolve the Grievance	Pending/ Resolved	Remarks
K R 2 E I 7671092918 K. SHAIK SHARMILA 2300620052 Sharmilask	<p>We come daily from Tenali by college bus. Our bus stop is near VSR. A particular bus was not assigned to us, but there is no proper seating space in it — we are sitting very congested. When we asked about this issue on the bus, the CSE boys argued with us and even picked a fight. But today (30-10-2025). There is still no space for girls in the bus, while the boys are sitting very comfortably — three-seaters with only one person, and two-seaters also with just one person. Around 15 boys are sitting in the 11 seats, but only two boys occupy the last row. However, we girls are sitting very tightly packed.</p> <p>When we requested the boys to adjust since there was no place for us, they started arguing with us. This incident happened in the 9A route bus.</p> <p>I already reported this issue to our alternate HOD, but it hasn't been resolved.</p>	CSGRC	Online [ERP]	<p>We had enquired with bus supervisor. We came to know this girl had created a problem, when there is seats in bus with girls. she demanded for single seat on that day.</p>	30-10-2025	Dr. A.V.S. Rampuraj Associate Dean Transport KRF	11/11/25 2 Days	2 Days	Resolved	